

New Jersey

RESOURCES



**Department of Human Services
Division of Disability Services**



2007



State of New Jersey
DEPARTMENT OF HUMAN SERVICES
PO Box 700
TRENTON NJ 08625-0700

JON S. CORZINE
Governor

JENNIFER VELEZ
Acting Commissioner

Dear Friend,

It is with pleasure that I write the introduction for Resources 2007, the seventh annual edition of our comprehensive statewide directory of programs and services for individuals with disabilities living and working in New Jersey, published by the Department of Human Services, Division of Disability Services.

This directory provides concise information on available resources at all levels of government and the nonprofit community that are intended to assist individuals in need. I encourage you to contact DDS to speak with a Certified Information and Referral Specialist to discuss individual problems or issues, and to obtain further information about programs and services contained in the directory. DDS can be reached by calling 1-888-285-3036 (toll free).

I want to close by noting that 2007 marks the tenth anniversary of the Division of Disability Services and offer my congratulations to Division Director William A. B. Ditto and his staff. It has certainly been a decade marked by remarkable achievements and a steadfast commitment to individuals with disabilities, their families, and the professional community in New Jersey.

A handwritten signature in blue ink, appearing to read "Jennifer Velez".

Jennifer Velez
Acting Commissioner

USING RESOURCES 2007

Submit changes to:

Joseph Amoroso
Division of Disability Services
PO Box 700
Trenton, NJ 08625-0700
Joseph.Amoroso@dhs.state.nj.us

Resources 2007 provides easy access to information about programs and services available for residents living and working with disabilities and the families, advocates and professional communities working to assist people with disabilities. The New Jersey Department of Human Services' Division of Disability Services developed the directory, and encourages you to contact the division if you have any questions or difficulty using it.

REPORTING CORRECTIONS AND UPDATES

The programs and agencies listed in this directory are asked to report any information changes as quickly as possible.

NEED ADDITIONAL ASSISTANCE

Should you require additional or updated information, please call 1-888-285-3036, the Division of Disability Services, and ask to speak to an Information and Referral Specialist.

DISCLAIMER

The Division of Disability Services reserves the right to publish items selectively, as space permits. Listed items are not necessarily under the jurisdiction of the Department of Human Services, and their listing does not imply endorsement.

DIVISION OF DISABILITY SERVICES

888-285-3036

DIVISION OF DISABILITY SERVICES CONTACT INFORMATION

William A.B. Ditto, Director

Javier Robles, Deputy Director

MAILING ADDRESS: 222 South Warren Street
PO Box 700, Trenton, NJ 08625-0700

TELEPHONE: (888) 285-3036 (Toll Free)
(609) 292-7800

FAX: (609) 292-1233

TDD: (609) 292-1210

INTERNET: www.state.nj.us/humanservices/dds

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DIVISION OF DISABILITY SERVICES (DDS)

MISSION STATEMENT

The New Jersey Department of Human Services Division of Disability Services promotes and facilitates the maximum independence and participation of people with disabilities in all aspects of community life through active information exchange and increasing access to services. DDS supports, and fosters coordination and cooperation among all government agencies.

OFFICE OF INFORMATION AND ASSISTANCE SERVICES

“The first place to call for disability-related information”

INFORMATION AND REFERRAL SERVICES

The Division of Disability Services is a single point of entry for all people seeking disability related information in New Jersey. Certified Information and Referral Specialists are available to confidentially discuss issues and to provide information, assist with problem solving, and to refer to appropriate agencies or services. Use of a customized database allows for calls to be tracked and information to be stored for quality customer service.

TRAUMATIC BRAIN INJURY FUND

The purpose of the Traumatic Brain Injury (TBI) Fund is to provide New Jersey residents who have survived an acquired brain injury the opportunity to access the brain injury related services and supports they need to live in the community. The Fund purchases supports and services to foster independence and maximize quality of life. This Fund is used where insurance, personal resources and/or public programs are unavailable to meet the needs of the applicant. A portion of the Fund is also used to support public education, outreach and prevention activities related to TBI.

OFFICE OF HOME AND COMMUNITY SERVICES

The Office of Home and Community Services is responsible for the administration of three Medicaid Waiver Programs serving people with disabilities and Medicaid Personal Care Assistant (PCA) Services.

TRAUMATIC BRAIN INJURY (TBI) WAIVER

The TBI Waiver serves people between 21 and 64 who have an acquired brain injury. People in the program receive full Medicaid benefits plus additional services including case management, structured day program, neuropsychology, community residential services, night supervision, respite care and cognitive therapy.

AIDS COMMUNITY CARE ALTERNATIVES PROGRAM (ACCAP) WAIVER

The ACCAP Waiver serves people with AIDS of any age and children up to age 13 who are HIV positive. It provides full Medicaid benefits plus case management, private-duty nursing, medical day care, expanded personal care assistant services, certain narcotic and drug abuse treatments at home and hospice care.

COMMUNITY RESOURCES FOR PEOPLE WITH DISABILITIES (CRPD) WAIVER

The CRPD Waiver was created by incorporating three long-standing Medicaid “Model” Waiver Programs into one larger waiver. All individuals served under this waiver must meet, at a minimum, the “nursing facility level of care,” be financially eligible for Medicaid waiver coverage and require the services offered under the waiver. The waiver is open to individuals with disabilities of all ages. Individuals in the CRPD Waiver Program receive case management services, in addition to all Medicaid State Plan services. Individuals meeting specific clinical criteria can receive private duty nursing services of up to 16 hours per day

MEDICAID PERSONAL CARE ASSISTANT (PCA) SERVICES

Personal Care Assistant Services (PCA) are available statewide and reimbursed by the New Jersey Medicaid Program for adults and children who are eligible for Medicaid services in the community. The purpose of personal care is to accommodate long-term chronic or maintenance health care as opposed to short-term skilled care as provided under Medicaid’s home health program. PCA services are health-related tasks performed by qualified staff in an eligible beneficiary’s home or workplace, not to exceed 40 hours per week, based on clinical assessment and requiring prior authorization. Services include assistance with activities of daily living and household duties essential to the individual’s health and comfort. This program utilizes 230 PCA provider agencies to serve over 21,000 New Jersey residents per month.

SPECIAL PROJECTS AND INITIATIVES

MEDICAID INFRASTRUCTURE GRANT

Through a grant from the Centers for Medicare and Medicaid Services (CMS), this project conducts a variety of activities to promote employment for people with disabilities, including the outreach screening for the NJ WorkAbility Program (See Pages 47 and 48) and the development of comprehensive employment systems to promote employment opportunities for people with disabilities. Other projects include the development of two Internet portals to provide transportation information and benefits calculation assistance to individuals with disabilities who are employed or seeking employment.

PERSONAL ASSISTANCE SERVICES PROGRAM (PASP)

PASP provides routine, non-medical assistance to adults with disabilities who are employed, preparing for employment, involved in community volunteer work or attending school. Personal assistants help with tasks such as light housekeeping, bathing, dressing, preparing meals, shopping, driving or using public transportation. The number of hours a person receives depends on individual need up to 40 hours per week. The individual must be capable of directing his or her own care (See Page 51).

PERSONAL PREFERENCE: NEW JERSEY CASH AND COUNSELING PROGRAM

This initiative allows Medicaid recipients with disabilities who are eligible for Medicaid PCA services to direct their own care. Through use of a monthly cash allowance, participants work with a consultant to develop a cash management plan by which they decide the services needed and the individuals and/or agencies to hire to provide the identified services. The program requires greater consumer responsibility but offers participants greater control, flexibility and choice.

DISABILITY HEALTH AND WELLNESS INITIATIVES

This project involves health promotion and prevention of secondary conditions for people with disabilities. In addition, the project works to improve state surveillance activities, conduct health promotion interventions and facilitate partnerships between state and research- or service-based agencies.

NEW JERSEY MODULAR RAMPS PROJECT

Funded by the Henry M. Kessler Foundation, this pilot project is designed to construct a limited number of modular ramps for individuals in Middlesex and Union Counties who are unable to obtain or maintain employment due to the inaccessibility of their homes.

NEW JERSEY HOUSING RESOURCE CENTER

The Housing Resource Center provides individuals with information on accessible and affordable housing throughout the state. This project was made possible through a partnership between the Division of Disability Services, the Department of Community Affairs and the NJ Housing Mortgage Finance Agency. To access the Center, go to www.njhousing.gov.

STATUTORY ADVISORY BOARDS AND COUNCILS

NEW JERSEY ADVISORY COUNCIL ON TRAUMATIC BRAIN INJURY

The Division of Disability Services, as the state's designated lead agency for brain injury services, serves as staff to the NJ Advisory Council on Traumatic Brain Injury. The Council, mandated under PL 2001, Chapter 332, is composed of 26 members. The Council holds quarterly public meetings and advises the Department of Human Services on matters related to brain injury services.

PERSONAL ASSISTANCE SERVICES ADVISORY COUNCIL

The Personal Assistance Services Program (PASP), under the supervision of the New Jersey Department of Human Services, Division of Disability Services, is required by law to have a statewide PASP Advisory Council. The PASP Advisory Council provides a means for consumers to express opinions and views that will affect the quality of personal assistance in New Jersey. The PASP Advisory Council is designed to review and evaluate the effectiveness of the program, and to make recommendations to improve the overall program statewide.

The Division of Disability Services is happy to provide presentations on all of our programs and services to community groups.

Updated information on DDS programs and services can always be found at the DHS website at

www.state.nj.us/humanservices/dds

STATE GOVERNMENT AGENCIES

The Office of the Governor and the cabinet departments are listed below. Detailed information on the state agencies that specifically address the concerns of people with disabilities can be found in the subsequent sections of the directory.

OFFICE OF THE GOVERNOR

Telephone: (609) 292-6000

FAX: (609) 292-3454

Honorable Jon S. Corzine, Governor
State of New Jersey

State of New Jersey Homepage

www.state.nj.us

www.nj.gov

North Jersey Office
(973) 648-2640

South Jersey Office
(856) 614-3200

DEPARTMENT OF LABOR & WORKFORCE DEVELOPMENT

Tel: (609) 292-2323 FAX: (609) 633-9271

DEPARTMENT OF LAW & PUBLIC SAFETY

Tel: (609) 292-4925 FAX: (609) 292-3508

DEPARTMENT OF MILITARY & VETERAN'S AFFAIRS

Tel: (609) 530-6957 FAX: (609) 530-7191

DEPARTMENT OF PERSONNEL

Tel: (609) 292-4145 FAX: (609) 984-3631

DEPARTMENT OF THE PUBLIC ADVOCATE

Tel: (609) 826-5090 FAX: (609) 984-4747

DEPARTMENT OF THE SECRETARY OF STATE

Tel: (609) 777-0884 FAX: (609) 777-1764

DEPARTMENT OF TRANSPORTATION

Tel: (609) 530-3536 FAX: (609) 530-3894

DEPARTMENT OF THE TREASURY

Tel: (609) 292-6748 FAX: (609) 984-3888

DEPARTMENTS

DEPARTMENT OF AGRICULTURE

Tel: (609) 292-3976 FAX: (609) 292-3978

DEPARTMENT OF BANKING & INSURANCE

Tel: (609) 292-5360 FAX: (609) 984-5273

DEPARTMENT OF CHILDREN & FAMILIES

Tel: (609) 984-4500 FAX: (609) 341-2088

DEPARTMENT OF COMMUNITY AFFAIRS

Tel: (609) 292-6420 FAX: (609) 984-6696

DEPARTMENT OF CORRECTIONS

Tel: (609) 292-4036 FAX: (609) 292-9083

DEPARTMENT OF EDUCATION

Tel: (609) 292-4469 FAX: (609) 777-4099

DEPARTMENT OF ENVIRONMENTAL PROTECTION

Tel: (609) 292-2885 FAX: (609) 292-7695

DEPARTMENT OF HEALTH & SENIOR SERVICES

Tel: (800) 367-6543 FAX: (609) 292-0053
(609) 292-7837

DEPARTMENT OF HUMAN SERVICES

Tel: (609) 292-3717 FAX: (609) 292-3824

NJ Homeland Security
www.njhomelandsecurity.gov
866-4-SAFE-NJ

NJ State Police
www.njsp.org
NJ Office of Emergency Management
www.state.nj.us/njoem
609-882-2000
(for emergencies, call "911")

Dial "211" to get local information on
community resources
www.nj211.org



FEDERALLY MANDATED DEVELOPMENTAL DISABILITY AGENCIES

NEW JERSEY COUNCIL ON DEVELOPMENTAL DISABILITIES

The New Jersey Council on Developmental Disabilities is New Jersey’s planning body for developmental disabilities issues. Members are appointed by the governor and approved by the New Jersey Senate. Members include people with developmental disabilities and parents or guardians; non-governmental service providers; and representatives from state agencies that provide services to people with developmental disabilities and to their families.

The Council develops and monitors the State Plan for Services to People with Developmental Disabilities and administers the federally assisted Basic State Grant Program, and publishes *People With Disabilities and Families* magazine.

New Jersey Council on Developmental Disabilities

PO Box 700
 Trenton, NJ 08625-0700
 Telephone: (800) 216-1199 (toll free)
 (609) 292-3745
 TDD: (609) 777-3238
 FAX: (609) 292-7114
 Alison Lozano, Ph.D., Executive Director
www.njddc.org

NEW JERSEY COUNCIL ON DEVELOPMENTAL DISABILITIES AT A GLANCE

- Family Support
- Women’s Health
- Partners In Policymaking
- The Monday Morning Project
- Inclusive Education

For Information: (609) 292-3745

NEW JERSEY PROTECTION AND ADVOCACY

New Jersey Protection and Advocacy, Inc (NJ P&A) is a non-profit consumer directed organization that serves as New Jersey’s federally funded protection and advocacy system for persons with disabilities.

The program was established to protect and advocate for the rights of citizens with disabilities in the areas of guardianship, habilitation, medical treatment, education, employment, protection from harm, transportation, and other civil rights. It provides legal services and responds to complaints from

individuals and their families, as well as from community groups. It also provides training for people with disabilities and their families to assist them to advocate for themselves.

In 1997, NJP&A assumed administration of the federally funded New Jersey Technology Assistive Resource Program (TARP), now known as the Assistive Technology Advocacy Center (ATAC), which works to make assistive devices and services more accessible to consumers.

New Jersey Protection and Advocacy, Inc.

210 South Broad Street, 3rd Floor
 Trenton, NJ 08608
 Telephone: (609) 292-9742
 Toll Free: (800) 922-7233
 TDD: (609) 633-7106
 FAX: (609) 777-0187
 Sarah W. Mitchell, J.D., Executive Director
www.njpanda.org

NEW JERSEY PROTECTION AND ADVOCACY, INC. AT A GLANCE

- Protection and Advocacy for Persons with Developmental Disabilities (PADD)
- Protection and Advocacy for Individuals with Mental Illness (PAIMI)
- Protection and Advocacy of Individual Rights (PAIR)
- Client Assistance Program (CAP)
- Protection and Advocacy for Assistive Technology (PAAT)
- Healthcare Consumer Assistance Program (HCCAP)
- Assistive Technology Advocacy Center (ATAC)
- Traumatic Brain Injury Protection and Advocacy (PATBI)
- Protection and Advocacy for Beneficiaries of Social Security (PABSS)
- Protection and Advocacy for Voter Access (PAVA)

For Information: (800) 922-7233

ELIZABETH M. BOGGS CENTER ON DEVELOPMENTAL DISABILITIES

“A UNIVERSITY CENTER FOR EXCELLENCE IN DEVELOPMENTAL DISABILITIES EDUCATION, RESEARCH, AND SERVICE”

The Elizabeth M. Boggs Center on Developmental Disabilities, UMDNJ-Robert Wood Johnson Medical School, valuing the diversity and worth of all people, promotes the full membership and contribution of children and their families in all aspects of community life.

Through partnerships and collaborations, The Boggs Center fulfills this mission in a culturally competent manner by providing community training and technical assistance, interdisciplinary preservice preparation of students and fellows, and dissemination of information, research findings, and educational materials.

The Elizabeth M. Boggs Center on Developmental Disabilities

UMDNJ-Robert Wood Johnson Medical School
335 George Street, 3rd Floor, PO Box 2688

New Brunswick, NJ 08903-2688

Telephone: (732) 235-9300

FAX: (732) 235-9330

Deborah Spitalnik, Ph.D., Executive Director

<http://rwjms.umdnj.edu/boggscenter>

BOGGS CENTER AT A GLANCE








The Boggs Center addresses the needs of communities, people with disabilities, and families through activities in the focus areas of:

- Early Intervention and Education
- Self-Determination and Employment
- Community Supports
- Health

For Information: (732) 235-9300

<http://rwjms.umdnj.edu/boggscenter>

KEYS TO SUCCESSFUL SELF-ADVOCACY

-  **Make sure you have an accurate understanding of what is needed** - When advocating for equipment or services, make sure you have all the details and product information. If insurance is being used, ask if there are preset guidelines or requisite information that is always needed. This will save time during the application process.
-  **Be prepared to assist professionals who may have limited experience** - Your family doctor may be great, but he or she may have little or no experience in writing prescriptions for wheelchairs. Add your productive two-cents by discussing your needs, and giving as much detail as possible about what you are looking for. Some consumers prefer to use agencies for equipment and service evaluations before approaching a doctor for authorization.
-  **Understand your insurance benefits** - Review the terms of each program and policy. Pay careful attention to co-pays, service limits, replacement, and equipment ownership. These issues become especially important for parents with children, who will outgrow equipment, or those whose functional abilities may change with time. Remember, you may always appeal an insurance company's decision in the event of a denial, even an HMO.
-  **Seek help from others who have succeeded** - Peer support is the greatest tool to an advocate. The information that you get from peers can be priceless. Learn from those who have done it before.
-  **Keep accurate notes** - Include dates, all contact names, and phone numbers.
-  **Find the line between advocacy and aggression** - A successful advocate lets the system work for them. Allow professionals to do their jobs. Stay vigilant, but don't be a pest.
-  **Be prepared to wait** - Most agencies have waiting lists, processing periods, and lots of paperwork to be done. This takes time, be prepared for some delays.

DEPARTMENT OF HUMAN SERVICES

The Department of Human Services, the largest department in New Jersey state government, provides support services for people with disabilities and their families, as well as programs for mental health consumers, protective services for children, the New Jersey Medicaid program, food stamps, child care, financial assistance, and adoption services.

COMMISSION FOR THE BLIND AND VISUALLY IMPAIRED (CBVI)

The Commission for the Blind and Visually Impaired (CBVI), established in 1910, is one of the oldest continually operating agencies in New Jersey state government. It provides a wide range of educational services for children, vocational rehabilitation services for older teens and adults, and independent living services for people of all ages in New Jersey who are blind or visually impaired. CBVI also offers a number of special programs and services that address specific needs of individuals who are blind or visually impaired.

CBVI programs and services are available to any New Jersey resident who meets the vision criteria. Depending on family income, some people who apply are required to pay a share of the cost of programs or services.

COMMISSION FOR THE BLIND AND VISUALLY IMPAIRED (CBVI) - CENTRAL OFFICE

PO Box 47017

153 Halsey Street, 6th Floor

Newark, NJ 07101

Telephone: (877) 685-8878

(973) 648-3333

FAX: (973) 648-3389

CBVI FIELD OFFICES:

CBVI Metro/Northern Region Office

PO Box 47017

153 Halsey Street, 5th Floor

Newark, NJ 07101

Telephone: (973) 648-2111

FAX: (973) 648-7674

CBVI Egg Harbor Twp. Office

6712 Washington Avenue, Suite 205

Egg Harbor Township, NJ 08234-1999

Telephone: (609) 645-6740

FAX: (609) 645-0131

CBVI Southern Region Office

101 Haddon Avenue, 5th Floor, Camden, NJ 08103

Telephone: (856) 614-3000

FAX: (856) 614-3075

OFFICE OF THE COMMISSIONER

PO Box 700

Trenton, NJ 08625-0700

Telephone: (609) 292-3717

FAX: (609) 292-3824

HOTLINES

**Good Neighbors
(877) DHS-LINE**

**NJ Addictions
Hotline
(800) 238-2333**

**NJ Care 2000+
Family Care
Health Access
(800) 701-0710**

**NJ Mental Health Cares
(866) 202-HELP**

CBVI Central Region Office

1510 Hooper Avenue, Suite 240

Toms River, NJ 08753

Telephone: (732) 255-0723

FAX: (732) 255-0949

CBVI JOSEPH KOHN REHABILITATION CENTER

130 Livingston Avenue

New Brunswick, NJ 08901

Telephone: (732) 937-6363

FAX: (732) 247-6628

DIVISION OF DEAF AND HARD OF HEARING

The Division of the Deaf and Hard of Hearing (DDHH) serves people in New Jersey who are deaf or hard of hearing by providing advocacy, employment and vocational opportunities, and by assisting with a wide variety of social, legal, medical, educational, and recreational issues.

The DDHH administers New Jersey's primary sign language interpreter referral service, provides assistance through an information and referral hotline and publishes a monthly newsletter as well as other resource information. DDHH distributes Text Telephone equipment and Voice Carryover Phones to assist individuals in their daily activities.

DIVISION OF DEAF AND HARD OF HEARING

PO Box 074

Trenton, NJ 08625-0074

Telephone (Voice/TTY):(800) 792-8339

(609) 984-7281

FAX:

(609) 984-0390

**DIVISION OF DEVELOPMENTAL
DISABILITIES (DDD)**

The Division of Developmental Disabilities (DDD) arranges and coordinates needed services to eligible New Jersey residents who have developmental disabilities. DDD's mission is to assist people with developmental disabilities to live as independently as possible. DDD serves individuals who live at home with their families, as well as individuals who are in living arrangements funded and licensed by the Division. These arrangements are operated by either private agencies or by individuals under contract with the Division. DDD also operates seven developmental centers within the state.

A developmental disability is defined as a disability which begins during the developmental years, before the age of 22, and which creates lifelong conditions that affect the individual's ability to live without some assistance. Developmental disabilities substantially limit the individual in at least three of the following areas: self-care, learning, mobility, communication, self-direction, economic self-sufficiency, and the ability to live independently.

Among the services provided by DDD are case management, guardianship, assistance to parents in becoming legal guardians of their adult children, family support, residential services, day programs, and supported employment services. Most of these services are provided through contracts with private organizations or individual contractors.

**DIVISION OF DEVELOPMENTAL
DISABILITIES (DDD) - CENTRAL OFFICE**

PO Box 726
Trenton, NJ 08625-0726
Telephone: (800) 832-9173
(609) 987-0800
FAX: (609) 987-2070

DDD REGIONAL OFFICES:

DDD Northern Region

1B Laurel Drive, Flanders, NJ 07836
Telephone: (973) 927-2600
FAX: (973) 927-2689

[Sussex, Warren, and Morris Counties](#)

100 Hamilton Plaza, 7th Floor
Paterson, NJ 07505
Telephone: (973) 977-4004 FAX: (973) 279-5069
[Bergen, Passaic, and Hudson Counties](#)

DDD Upper Central Region

59 Main Street, West Orange, NJ 07052
Telephone: (973) 324-2000
FAX: (973) 324-2022
[Somerset and Union Counties](#)

153 Halsey Street, 2nd Floor
PO Box 47013
Newark, NJ 07101
Telephone: (973) 693-5080 FAX: (973) 648-3999
[Essex County](#)

DDD Lower Central Region

32 Hanover Street, PO Box 706,
Trenton, NJ 08625-0700
Telephone: (609) 292-4500
FAX: (609) 292-4219
[Mercer, Middlesex, and Hunterdon Counties](#)

Juniper Plaza, Suite 1-11
3499 Route 9 North
Freehold, NJ 07728
Telephone: (732) 863-4500 FAX: (732) 863-4406
[Ocean and Monmouth Counties](#)

DDD Southern Region

2 Eschelon Plaza
221 Laurel Rd., Suite 210
Voorhees, NJ 08043
Telephone: (856) 770-5900
FAX: (856) 770-5935
[Burlington and Camden Counties](#)

40 N. Whitehorse Pike
Hammonton, NJ 08037
Telephone: (609) 561-5070 FAX: (609) 561-1895
[Atlantic, Cape May, Cumberland, Gloucester, and Salem Counties](#)

DIVISION OF MENTAL HEALTH SERVICES

The Division of Mental Health Services (DMHS) serves adults with serious and persistent mental illnesses, as well as children and adolescents with emotional and behavioral disorders. Central to the DMHS' mission is the fact that these individuals are entitled to dignified and meaningful lives.

DMHS operates six psychiatric hospitals, monitors and helps fund psychiatric services provided by a number of county hospitals, and contracts with more than 120 agencies for a wide range of community mental health services. Services may be accessed by contacting a County Mental Health Administrator or a county screening center.

DIVISION OF MENTAL HEALTH SERVICES

PO Box 727

Trenton, NJ 08625-0727

Telephone: (800) 382-6717

(609) 777-0702

FAX: (609) 777-0662

COUNTY MENTAL HEALTH ADMINISTRATORS

Atlantic	(609) 645-7700 x4307
Bergen	(201) 634-2751
Burlington	(609) 265-5545
Camden	(856) 663-3998
Cape May	(609) 465-1055
Cumberland.....	(856) 453-7804
Essex	(973) 228-8172
Gloucester	(856) 384-6870
Hudson.....	(201) 271-4344
Hunterdon	(908) 788-1253
Mercer.....	(609) 989-6574/6575
Middlesex.....	(732) 745-4518
Monmouth.....	(732) 431-7200
Morris.....	(973) 285-6852
Ocean	(732) 506-5319
Passaic.....	(973) 225-3700
Salem	(856) 339-8618
Somerset.....	(908) 704-6302
Sussex	(973) 948-6000
Union	(908) 527-4846
Warren.....	(908) 475-6331

OFFICE FOR PREVENTION OF MENTAL RETARDATION & DEVELOPMENTAL DISABILITIES

PO Box 700

Trenton, NJ 08625-0700

Telephone: (609) 984-3351

FAX: (609) 984-7963

DIVISION OF DISABILITY SERVICES

PO Box 700

Trenton, NJ 08625-0700

Telephone: (888) 285-3036

(609) 292-7800

FAX: (609) 292-1233

TDD: (609) 292-1210

DIVISION OF MEDICAL ASSISTANCE AND HEALTH SERVICES

PO Box 712

Trenton, NJ 08625-0712

Telephone: (609) 588-2600

FAX: (609) 588-3583

For Medical Assistance Customer Centers (MACCs), See Page 40

DIVISION OF FAMILY DEVELOPMENT

PO Box 716

Trenton, NJ 08625-0716

Telephone: (609) 588-2400

FAX: (609) 588-3369

DIVISION OF ADDICTION SERVICES

PO Box 362

Trenton, NJ 08625-0362

Telephone: (609) 292-7232

FAX: (609) 292-3816

NJMentalHealthCares

NJMentalHealthCares is New Jersey's mental health information and referral service. Our staff of mental health professionals use their experiences, and understanding of mental health system to connect you to the information and services you need!

866-202-HELP (4357)

TTY: 877-294-4356

njmentalhealthcares@mhanj.org

8:00 a.m. - 8:00 p.m.

- Connects you to mental health services including: inpatient and outpatient services, rehabilitation services, self-help services, legal, housing, employment, mental health education and more!
- Provides assistance in finding services, not crisis intervention. If you feel you need emergency psychiatric services, please call your local crisis center (listed on page 19).

**For The Office of
Early Care and Education
See Page 53**

**Catastrophic Illness in Children Relief Fund
See Page 42**

**For Additional Addiction Resources
See Page 57**

DEPARTMENT OF HEALTH AND SENIOR SERVICES

The Department of Health and Senior Services is responsible for overseeing and inspecting the state's health care facilities, city and county health departments, and community health services, along with protecting the public health. In 1996, the department added programs for senior citizens to its jurisdiction.

OFFICE OF MINORITY AND MULTICULTURAL HEALTH

PO Box 360
Trenton, New Jersey 08625
Telephone: (609) 292-6962
FAX: (609) 292-8713

DIVISION OF HIV/AIDS SERVICES

PO Box 363
Trenton, NJ 08625-0363
Telephone: (609) 984-5874
FAX: (609) 633-2494

- **NJ AIDS/STD Hotline**
(800) 624-2377
- **AIDS Drug Distribution Program (ADDP)**
(877) 613-4533
- **Health Insurance Continuation Program (HICP)**
(800) 353-3232

DIVISION OF AGING AND COMMUNITY SERVICES

PO Box 722
Trenton, NJ 08625-0722
Telephone: (609) 943-3345
FAX: (609) 943-3343

- **Assisted Living and Adult Family Care Services (AL/AFC)**
- **Caregiver Assistance Program (CAP)**
- **Enhanced Community Options (ECO)**
- **Community Care Program for the Elderly and Disabled (CCPED)**
- **Medical Day Care**
- **Social Adult Day Care (SADC)**
- **Congregate Housing Services Program**
- **In-Home Caregiver Education and Support Program**
- **Jersey Assistance for Community Caregivers (JACC)**
- **NJ EASE**
(609) 943-4060
- **Alzheimer's Adult Day Services Program**
(609) 943-4985

OFFICE OF THE COMMISSIONER

PO Box 360
Trenton, NJ 08625
Telephone (609) 292-7837
Toll-Free: (800) 367-6543
FAX (609) 292-0053

SENIOR INFORMATION LINE (800) 792-8820

- **Community Choice Options**
(877) 856-0877
- **Northern Regional Office**
973-648-4691
Bergen, Essex, Hudson, Morris, Passaic, Sussex, and Warren Counties
- **Central Regional Office**
732-777-4650
Hunterdon, Middlesex, Monmouth, Ocean, Somerset, and Union Counties
- **Southern Regional Office**
609-677-5701
Atlantic, Cape May, and Cumberland Counties
609-787-3830
Burlington and Mercer Counties
856-614-3331
Camden, Gloucester, and Salem Counties
- **Adult Protective Services**
- **State Health Insurance Program (SHIP)**
- **Statewide Respite Care Program**
- **NJ EASE**
(877) 222-3737
- **Office of the Public Guardian**
(609) 943-3519
- **Pharmaceutical Assistance to the Aged and Disabled (PAAD)**
- **Hearing Aid Assistance to the Aged and Disabled (HAAAD)**
- **Senior Gold Prescription Discount Program**
- **Lifeline Utility Assistance Program**
- **Specified Low-Income Medicare Beneficiary (SLMB)**
(800) 792-9745 (609) 588-7048
- **Aging and Disability Resource Connection (ADRC)**
(609) 943-3429

For further information on NJ EASE and Adult Protective Services, See Page 21

DIVISION OF FAMILY HEALTH SERVICES

PO Box 364
Trenton, NJ 08625-0364
Telephone: (609) 292-4043
FAX: (609) 292-9599

Early Intervention Systems (EIS)

(609) 777-7734

Also See Page 43

Statewide Family Centered HIV Care Network

(609) 292-1078

Also See Page 37

Newborn Biochemical Screening Program

(609) 292-1582

Special Child and Adult Health Services

Also See Page 37

Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)

(866) 44NJWIC

Also See Page 37

DIVISION OF LONG TERM CARE SYSTEMS DEVELOPMENT AND QUALITY

PO Box 367
Trenton, NJ 08625-0365
Telephone: (609) 633-9051
FAX: (609) 633-9087

Health Care Facility Consumer Complaint Hotline

(800) 792-9770

Assisted Living Program Residential Health Care Program

(609) 633-8993

CENTER FOR HEALTH STATISTICS

PO Box 360
Trenton, NJ 08625-0360
Telephone: (609) 984-6702
FAX: (609) 984-7633

COMMISSION ON SPINAL CORD RESEARCH

PO Box 360
Trenton, NJ 08625-0360
Telephone: (609) 292-4055
FAX: (609) 943-4213

COMMISSION ON BRAIN INJURY RESEARCH

PO Box 360
Trenton, NJ 08625-0360
Telephone: (609) 633-6465
FAX: (609) 984-2218

GLOBAL OPTIONS (GO) NURSING FACILITY TRANSITION (NFT)

GO NFT is an initiative to provide supportive services that enable nursing facility residents to return to the community. By providing a consumer-directed package of supports for the individual, GO NFT provides individuals with the services they need to maintain independence and dignity in a setting of their choice. GO NFT is for individuals who are clinically approved for nursing home level of care, currently eligible for Medicaid, residing in a nursing or hospital-based sub-acute unit, and/or reassessed for transition back to the community. The services offered are based on the individual's assessed needs. An Inter-Disciplinary Team develops a comprehensive plan of care for the individual. The service package builds on available supports, and takes into consideration the individual's abilities, goals, preferences, risk factors, and the availability of services.

Services may be provided by community agencies or qualified Participant-Employed Providers that can include family members, friends or neighbors. All service providers must demonstrate competence in the service to be provided and must meet qualification requirements, which have been approved by the federal government.

Contact the Regional Office of Community Choice Options to arrange for a Community Choice Counselor to visit. [See Page 9](#)

DEPARTMENT OF COMMUNITY AFFAIRS

The Department of Community Affairs provides a variety of services to low-income families, women, and persons with disabilities. Services include assistance with rentals, the federal Section 8 voucher program, and emergency shelter grants and homelessness prevention.

DIVISION OF CODES AND STANDARDS

PO Box 802
Trenton, NJ 08625-0802
Telephone: (609) 292-7899
FAX: (609) 633-6729

DIVISION OF FIRE SAFETY

PO Box 809
Trenton, NJ 08625
Telephone: (609) 633-6106
FAX: (609) 633-6134

DIVISION OF HOUSING

PO Box 051
Trenton, NJ 08625-0051
Telephone: (609) 633-6246
FAX: (609) 984-8454

DIVISION ON WOMEN

PO Box 801
Trenton, NJ 08625-0801
Telephone: (609) 292-8840
FAX: (609) 633-6821

OFFICE OF THE COMMISSIONER

PO Box 800
Trenton, NJ 08625-0800
Telephone: (609) 292-6420
FAX: (609) 984-6696

**DOMESTIC VIOLENCE HOTLINE
(800) 572-SAFE**

**WOMEN'S REFERRAL HOTLINE
(800) 322-8092**

COUNCIL ON AFFORDABLE HOUSING

PO Box 813
Trenton, NJ 08625-0813
Telephone: (609) 292-3000
FAX: (609) 633-6056

OFFICE OF RECREATION

Commission on Recreation for Individuals
with Disabilities
PO Box 811
Trenton, NJ 08625-0811
Telephone: (609) 984-6654
TTY: (609) 278-0175

For more information on the Division of Fire Safety
See Appendix 6

For information on the New Jersey Housing
and Mortgage Finance Agency
See Page 50



For list of Housing Authorities
See Pages 49 and 50

DEPARTMENT OF COMMUNITY AFFAIRS OFFICE OF REGULATORY AFFAIRS

The Office of Regulatory Affairs is responsible for the enforcement of the New Jersey Barrier Free Sub-Code. Complaints can be made verbally or in writing to:

Supervisor of Investigations
Department of Community Affairs
Office of Regulatory Affairs
PO Box 818
Trenton, NJ 08625
Telephone: (609) 984-7672
FAX: (609) 984-7718

WHEN MAKING A COMPLAINT, PLEASE HAVE THE FOLLOWING INFORMATION:

-  The complete address of the building that is thought to be non-compliant.
-  A brief explanation of how the building seems to be non-compliant.

DEPARTMENT OF EDUCATION

The Department of Education is responsible for overseeing more than 600 school districts, and administering education programs to more than 1.4 million public and nonpublic elementary and secondary school children. The Office of Special Education Programs, within the Division of Student Services, has oversight responsibilities for the provision of education and related support services to students with disabilities, aged 3 to 21.

DIVISION OF STUDENT SERVICES

PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 292-9899
FAX: (609) 633-1046

OFFICE OF SPECIAL EDUCATION PROGRAMS

PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 292-0147
FAX: (609) 984-8422

OFFICE OF THE COMMISSIONER

PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 292-4469
FAX: (609) 777-4099

For information on the New Jersey
Higher Education Student
Assistance Authority,
See Page 44

OFFICE OF ASSESSMENT

PO Box 500
Trenton, NJ 08625-0500
Telephone: (609) 984-6311
FAX: (609) 984-6302

MARIE KATZENBACH SCHOOL FOR THE DEAF

PO Box 535
West Trenton, NJ 08625-0535
Telephone: (609) 530-3100
TDD: (609) 530-6620
FAX: (609) 530-5791
www.mksd.org

LEARNING RESOURCE CENTERS AT A GLANCE

Learning Resource Center-Northern Region

7 Glenwood Avenue, 2nd Floor, Suite 201
East Orange, NJ 07017
Telephone: (973) 414-4491
FAX: (973) 414-4496
TDD: (973) 266-1849
Preschool Technical Assistance: (973) 631-6349
Serving: Bergen, Essex, Hudson, Morris, Passaic,
Sussex, and Warren Counties

Learning Resource Center-Northern Satellite

322 American Road
Morris Plains, NJ 07950
Telephone: (973) 631-6345
FAX: (973) 631-6350
TDD: (973) 631-6490
Preschool Technical Assistance: (973) 631-6348
Serving: Bergen, Essex, Hudson, Morris, Passaic,
Sussex, and Warren Counties

Learning Resource Center-Central Region

2351 Route 130 South, PO Box 1012
Dayton, NJ 08810
Telephone: (732) 274-5570
FAX: (732) 274-5582
TDD: (732) 274-5583
Preschool Technical Assistance: (732) 274-5570
Serving: Hunterdon, Mercer, Middlesex, Monmouth,
Ocean, Somerset, and Union Counties

Learning Resource Center-Southern Region

606 Delsea Drive
Sewell, NJ 08080
Telephone: (856) 582-7000
FAX: (856) 582-4206
TDD: (856) 582-5838
Preschool Technical Assistance: (856) 582-7000
Serving: Atlantic, Burlington, Camden, Cape May,
Cumberland, Gloucester, and Salem Counties

DEPARTMENT OF LABOR & WORKFORCE DEVELOPMENT

The Department of Labor & Workforce Development promotes economic activity, monitors labor standards, and administers federally funded programs such as workers compensation, disability insurance and unemployment compensation. The Division of Vocational Rehabilitation Services is responsible for training and placement of persons of employable age with disabilities.

WORK FORCE NJ

PO Box 055
Trenton, NJ 08625
Telephone: (609) 292-2000
FAX: (609) 777-0483
www.wnjp.in.state.nj.us

DIVISION OF VOCATIONAL REHABILITATION SERVICES

PO Box 398
Trenton, NJ 08625-0398
Telephone: (609) 292-5987
FAX: (609) 292-8347

OFFICE OF THE COMMISSIONER

PO Box 110
Trenton, NJ 08625-0110
Telephone: (609) 292-2323
FAX: (609) 633-9271

Division of Workers' Compensation
(609) 292-2515

Unemployment Insurance
(609) 292-2460

State Temporary Disability Benefits
(609) 292-7060
(609) 292-2681








Disability Determinations
(732) 418-8571
(609) 292-0630

VOCATIONAL REHABILITATION AT A GLANCE

CRITERIA

Any person with a physical or mental impairment which is a substantial impediment to employment may qualify for vocational rehabilitation services. Each consumer is evaluated individually for eligibility and needed assistance. Individuals who are blind or have a serious visual impairment are served by the Commission for the Blind (CBVI), all others receive service from the New Jersey Division of Vocational Rehabilitation Services (DVRS).

SERVICES PROVIDED

-  Diagnostic Evaluation
-  Individual Vocational Counseling and Guidance
-  Job Seeking Skills Training and Selective Job Placement
-  Follow-Up Support Services
-  Post-Employment Services
-  Physical Restoration
-  Job Coaching, Vocational, Professional, or On the Job Training

FEE FOR SERVICE

Many of the services listed above are provided free of charge. Coverage of expenses for medical services, training, books and supplies, tools and other equipment are based on the individual's ability to pay.

DIVISION OF VOCATIONAL REHABILITATION

(609) 292-5987

FOR A LIST OF OFFICES, SEE PAGES 45 and 46

COMMISSION FOR THE BLIND & VISUALLY IMPAIRED

(973) 648-3333

FOR A LIST OF OFFICES, SEE PAGE 6

DEPARTMENT OF CHILDREN & FAMILIES

Committed to turning around New Jersey's child welfare system with an aggressive and focused reform plan and strong leadership, Governor Jon S. Corzine made one of his first priorities the creation of the state's first Cabinet agency devoted exclusively to serving and safeguarding the most vulnerable children and families in the state. The new Department of Children and Families is staffed by over 6,600 state child welfare employees who were already working in divisions within the Department of Human Services (DHS) focused on child protection, welfare, education and permanency, child behavioral health and abuse prevention.

DIVISION OF YOUTH AND FAMILY SERVICES (DYFS)

Telephone: 609-292-6920 FAX: 609 984-0507

DIVISION OF CHILD BEHAVIORAL HEALTH SERVICES

Telephone: 609-292-4741 FAX: 609-396-6960

See Also, Value Options Page 54

DIVISION OF PREVENTION AND COMMUNITY PARTNERSHIPS

Telephone: 609-984-0678 FAX: 609-341-2088

OFFICE OF TRAINING AND WORKFORCE DEVELOPMENT

Telephone: 609-777-2018 FAX: 609-341-2088

OFFICE OF THE COMMISSIONER

PO Box 729, 3rd Floor
Trenton, NJ 08625
Telephone: (609) 984-4500
FAX: (609) 341-2088

HOTLINES

Child Abuse and Neglect
1-877-NJ ABUSE (652-2873)
1-800-835-5510 (TTD)

NJ Foster Care
1-877-NJ FOSTER
www.njfoftercare.org

NJ ADOPT
1-877-99ADOPT
www.njadopt.org

See Also Services for Children Page 53
Special Needs Adoption Page 55

DIVISION OF CENTRAL OPERATIONS

Telephone: 609-984-7770 FAX: 609-633-3697

OFFICE OF EDUCATION

Telephone: 609-588-3165 FAX: 609-588-7239

REPORTING CHILD ABUSE/NEGLECT

In New Jersey, any person having reasonable cause to believe that a child has been subjected to abuse or acts of abuse should immediately report this information to the State Central Registry (SCR). **If the child is in immediate danger, call 911 as well as 1-877 NJ ABUSE.** A concerned caller does not need proof to report an allegation of child abuse and can make the report anonymously.

INFORMATION TO PROVIDE THE SCREENER

SCR screeners are trained caseworkers who know how to respond to reports of child abuse/neglect. Whenever possible, a caller should provide all of the following information:

- **Who:** The child and parent/caretaker's name, age and address and the name of the alleged perpetrator and that person's relationship to the child.
- **What:** Type and frequency of alleged abuse/neglect, current or previous injuries to the child and what caused you to become concerned.
- **When:** When the alleged abuse/neglect occurred and when you learned of it.
- **Where:** Where the incident occurred, where the child is now and whether the alleged perpetrator has access to the child.
- **How:** How urgent the need is for intervention and whether there is a likelihood of imminent danger for the child.

Calls can be placed to the hotline anonymously

DEPARTMENT OF THE PUBLIC ADVOCATE

The Department of the Public Advocate is charged with making government more accountable and responsive to the needs of New Jersey residents, especially our most vulnerable. The Public Advocate's mission is to provide a "voice for the voiceless" on a range of critical issues through legal advocacy, policy research and reform, investigation of abuse and neglect, community partnerships, legislative and regulatory action, education and outreach.

In addition to advocating for broad public policy change, the Department of Public Advocate helps individuals with specific concerns related to the care of the institutionalized elderly, interaction with local and state governmental agencies and inmates confined to state prisons.

DIVISION OF CITIZEN RELATIONS

Telephone: (609) 826-5070
FAX: (609) 984-4770

DIVISION OF MENTAL HEALTH ADVOCACY

Telephone: (609) 826-5090
FAX: (609) 984-4747

OFFICE OF THE PUBLIC ADVOCATE

240 West State Street, 16th Floor
Trenton, NJ 08625
Telephone: (609) 826-5090
FAX: (609) 984-4747

DIVISION OF DEVELOPMENTAL DISABILITIES ADVOCACY

Telephone: (609) 826-5090
FAX: (609) 984-4747

OFFICE OF THE CORRECTIONS OMBUDSMAN

Telephone: (609) 292-8020 or (609) 633-2596
FAX: (609) 633-8644

OFFICE OF DISPUTE SETTLEMENT

Telephone: (609) 292-1773
FAX: (609) 292-6292

OMBUDSMAN FOR INSTITUTIONALIZED ELDERLY

Telephone: (877) 582-6995
FAX: (609) 943-3479

NOTES

DEPARTMENT OF LAW AND PUBLIC SAFETY

The Department of Law & Public Safety houses the Division on Civil Rights, which investigates allegations of discrimination. The department also contains the Attorney General's Office, and divisions dealing with criminal justice, consumer affairs, monitoring of professional boards, and enforcement of the Wheelchair Lemon Law.

DIVISION ON CIVIL RIGHTS

PO Box 089
PO Box 090 (Complaints)
Trenton, NJ 08625
Telephone: (609) 292-4605
TTY: (609) 292-1785
FAX: (609) 984-3812
www.NJCivilRights.org

OFFICE OF THE ATTORNEY GENERAL

PO Box 080
Richard J. Hughes Justice Complex
25 Market Street
Trenton, NJ 08625-0080
Telephone: (609) 292-4925

**For information on the
Wheelchair Lemon Law
See Page 34**

DIVISION OF CONSUMER AFFAIRS

124 Halsey Street
Newark, NJ 07101
Telephone: (973) 504-6200
(800) 242-5846
FAX: (973) 273-8035

The Division on Civil Rights has established a **Disabilities and Public Accommodations Special Investigations Unit (DPA)** to work closely with advocacy groups for the disabled and pursue investigations that will have the greatest impact on addressing system-wide discrimination, particularly in places of public accommodation.

For Branch Offices, See Page 30

DEPARTMENT OF MILITARY AND VETERAN'S AFFAIRS

The New Jersey Department of Military and Veterans Affairs, under the direction of the Adjutant General, is both the headquarters for the New Jersey Army and Air National Guard and the government agency responsible for the administration of state provided veterans' programs and services within the state.

DIVISION OF VETERANS HEALTHCARE SERVICES

PO Box 340
Trenton, NJ 08625-0340
Telephone: (609) 530-6967
FAX: (609) 530-6970

OFFICE OF THE ADJUTANT GENERAL

PO Box 340
Trenton, NJ 08625
Telephone: (609) 530-6956
FAX: (609) 530-7191

NJ VETERANS HOTLINES
Counseling Hotline: (866) 838-7654
Benefit Hotline: (888) 865-8387
Veterans Affairs: (800) 624-0508

DISABLED VETERANS RESOURCES ON THE WEB

Wounded Warrior Project
www.woundedwarriorproject.org
Disabled American Veterans
www.dav.org
Disabled Veterans Affirmative Action Program
www.opm.gov/veterans/dvapp.asp
Association for Service Disabled Veterans
www.asdv.org

DEPARTMENT OF THE TREASURY

The Department of the Treasury assumes responsibility for three major functions: revenue collection and generation, assets management, and statewide support services. The Department also houses the Office on Disabilities Management that is responsible for issues of compliance with the Americans with Disabilities Act (ADA) in state owned buildings and state run programs.

OFFICE OF THE STATE TREASURER





PO Box 002
Trenton, NJ 08625
Telephone: (609) 292-5031
FAX: (609) 984-3888

OFFICE OF DISABILITIES MANAGEMENT

PO Box 034
Trenton, NJ 08625-0034
Telephone: (609) 292-7299
TDD: (609) 292-6525
(800) 852-7899
FAX: (609) 984-8495

THE OFFICE OF DISABILITIES MANAGEMENT AT A GLANCE

The Office of Disabilities Management is responsible for the following areas:

-  Barrier Free Compliance of state owned and operated facilities.
-  Implementation and assistance to allow access to all programs, services and activities offered by the State of New Jersey.
-  Technical assistance and advice concerning accessibility standards, adaptive devices to allow full inclusion by persons with disabilities.
-  Provide funding for modifications needed to ensure accessibility to all state owned and operated facilities.



COUNTY RESOURCES

COUNTY OFFICES FOR THE DISABLED



County Offices for the Disabled function as a clearinghouse for information about programs and services advocating for people with disabilities and providing technical assistance at a local level.



ATLANTIC COUNTY DIVISION OF INTERGENERATIONAL SERVICES, AGING & DISABILITY RESOURCE CONNECTION

Shoreview Building
101 South Shore Road
Northfield, NJ 08225
Telephone: (888) 4-ANYAGE (426-9243)
FAX: (609) 645-5809
Kathy Quish, Director

GLOUCESTER COUNTY OFFICE OF DISABILITY SERVICES

115 Budd Blvd.
Woodbury, NJ 08096
Telephone: (856) 384-6840
TDD: (856) 384-6846
FAX: (856) 384-6845
Delores Hardy, Director



BERGEN COUNTY DIVISION ON DISABILITY SERVICES

One Bergen County Plaza, Second Floor
Hackensack, NJ 07601
Telephone: (201) 336-6500
TTY: (201) 336-6505
FAX: (201) 336-6510
Jim Thebery, Director

COUNTY OF HUNTERDON DEPARTMENT OF HUMAN SERVICES

8 Gauntt Place, PO Box 2900
Flemington, NJ 08822
Voice/TDD: (908) 788-1372
FAX: (908) 806-4204
Barbara Metzger, Disability Planner

CAMDEN COUNTY DIVISION OF DISABLED AND SENIOR SERVICES

Parkview Terrace
700 Browning Rd., Suite 11
West Collingswood, NJ 08107
Telephone: (856) 858-3220
FAX: (856) 858-2057
Joy Merulla, Director

MERCER COUNTY OFFICE FOR THE DISABLED

Joyce McDade Administration Building
640 South Broad Street, PO Box 8068
Trenton, NJ 08650
Telephone: (609) 989-6468
TDD: (609) 989-6865
FAX: (609) 989-6032
Tom Shaw, Director

CAPE MAY COUNTY OFFICE OF DISABILITY SERVICES

4 Moore Road, DN 606
Cape May Court House, NJ 08210
Telephone: (609) 465-4117
FAX: (609) 465-3899
Paulann Pierson, Coordinator

MIDDLESEX COUNTY OFFICE FOR THE DISABLED

Middlesex County Administration Building
JFK Square, 5th Floor
New Brunswick, NJ 08901
Voice/TTY: (732) 745-4013
FAX: (732) 296-7971
Lawrence Rivera, Director

CUMBERLAND COUNTY OFFICE FOR THE DISABLED

122 East Main Street, Suite 101
Millville, NJ 08332
Voice/TTY: (856) 825-8707
FAX: (856) 327-2086
David Grennon, Director

MONMOUTH COUNTY OFFICE ON DISABILITIES

21 Main and Court Center
PO Box 1255
Freehold, NJ 07728
Telephone: (732) 431-7399
TDD: (732) 431-2066
FAX: (732) 431-7875
Alexander Buono, Director

ESSEX COUNTY OFFICE FOR THE DISABLED

33 Washington Street, 1st Floor
Newark, NJ 07102
Telephone: (973) 621-4825
FAX: (973) 621-4832
James Davis, Acting Director

MORRIS COUNTY OFFICE FOR THE DISABLED

PO Box 900, Morristown, NJ 07963-0900
Voice/TDD: (973) 285-6855
FAX: (973) 285-6845
Christina Brino, Director

OCEAN COUNTY OFFICE FOR THE DISABLED

1027 Hooper Ave. Building 2, 3rd Floor
 Toms River, NJ 08754
 Voice/TDD: (732) 506-5062
 FAX: (732) 288-7791
 Jill Perez, Director

PASSAIC COUNTY SENIOR, DISABILITY SERVICES, AND VETERAMS AFFAIRS

930 Riverview Drive, Suite 200, Totowa, NJ 07512
 Telephone: (973) 569-4060
 FAX: (973) 256-5190
 Mary Kuzinski, Director

SALEM COUNTY OFFICE FOR THE DISABLED

98 Market Street, Salem, NJ 08079
 Telephone: (856) 935-7510
 FAX: (856) 935-2501
 Debra Behnke, Department Head

SOMERSET COUNTY OFFICE FOR THE DISABLED

92 East Main Street
 PO Box 3000, Somerville, NJ 08876
 Telephone: (908) 704-6334
 TDD: (908) 704-6359
 FAX: (908) 704-1629
 Mark Malone, Director

SUSSEX COUNTY OFFICE FOR THE DISABLED

Sussex County Administrative Center
 1 Spring Street, Second Floor
 Newton, NJ 07860
 Telephone: (973) 579-0570
 TDD: (973) 383-8247
 FAX: (973) 579-0571
 Pat Kibildis, Coordinator

UNION COUNTY OFFICE FOR THE DISABLED

County Administration Building
 Fourth Floor, Elizabethtown Plaza
 Elizabeth, NJ 07207
 Voice/TDD: (908) 527-4840
 FAX: (908) 558-2562
 Charles Newman, Director

WARREN COUNTY OFFICE FOR THE DISABLED

c/o DAWN, Inc.
 30 Broad St., Suite 5
 Denville, NJ 07834
 Telephone: (973) 625-1940 (888) 383-DAWN
 TDD: (973) 625-1932
 Carmella Slivinski, Director

COUNTY CRISIS INTERVENTION CONTACTS

The numbers listed below provide callers with access to emergency services and counseling for non-medical emergencies and crisis intervention:

ATLANTIC COUNTY	(609) 344-1118
BERGEN COUNTY	(201) 262-4357
BURLINGTON COUNTY	(609) 835-6180
CAMDEN COUNTY	(856) 428-4357 or (856) 541-2222
CAPE MAY COUNTY	(609) 465-5999
CUMBERLAND COUNTY	(856) 455-5555
ESSEX COUNTY	(973) 266-4478/79/80
GLOUCESTER COUNTY	(856) 845-9100
HUDSON COUNTY	(866) 367-6023
HUNTERDON COUNTY	(908) 788-6400
MERCER COUNTY	(609) 394-6086
MIDDLESEX COUNTY	(732) 235-5700
MONMOUTH COUNTY	(732) 923-6999
MORRIS COUNTY	(973) 625-0280
OCEAN COUNTY	(866) 904-4474
PASSAIC COUNTY	(973) 470-3025
SALEM COUNTY	(856) 299-3001
SOMERSET COUNTY	(908) 526-4100
SUSSEX COUNTY	(973) 383-0973
UNION COUNTY	(908) 351-6684
WARREN COUNTY	(908) 454-5141

COUNTY BOARDS OF SOCIAL SERVICE

The Boards of Social Service deliver financial aid and support to individuals and families.

ATLANTIC COUNTY	(609) 348-3001
BERGEN COUNTY	(201) 368-4200
BURLINGTON COUNTY	(609) 261-1000
CAMDEN COUNTY	(856) 225-8800
CAPE MAY COUNTY	(609) 886-6200
CUMBERLAND COUNTY	(856) 691-4600
ESSEX COUNTY	(973) 733-3000
GLOUCESTER COUNTY	(856) 582-9200
HUDSON COUNTY	(201) 420-3000
HUNTERDON COUNTY	(908) 788-1300
MERCER COUNTY	(609) 989-4320
MIDDLESEX COUNTY	(732) 745-3500
MONMOUTH COUNTY	(732) 431-6000
MORRIS COUNTY	(973) 326-7800
OCEAN COUNTY	(732) 349-1500
PASSAIC COUNTY	(973) 881-0100
SALEM COUNTY	(856) 299-7200
SOMERSET COUNTY	(908) 526-8800
SUSSEX COUNTY	(973) 383-3600
UNION COUNTY	(908) 965-2700
WARREN COUNTY	(908) 475-6301

Social Services at a Glance

Work First NJ • Emergency Assistance • Food Stamps
 Medicaid • Kinship Care • Supports for Working Families
 Home Energy Assistance • Homeless Sheltering
 Child Care • Child Support

National Suicide Hotline:**1-800-SUICIDE (1-800-784-2433)**

CENTERS FOR INDEPENDENT LIVING

Centers for Independent Living (many funded through the Division of Vocational Rehabilitation Services) are community-based, consumer-driven organizations that provide peer counseling, skills training, advocacy, information and referral, and a variety of services based on individual needs.

STATEWIDE INDEPENDENT LIVING COUNCIL (SILC)

c/o MOCEANS CIL
279 Broadway, Second Floor
Long Branch, NJ 07740
Telephone: (732) 571-3073
TDD: (732) 571-4878
www.njsilc.org

ALLIANCE FOR DISABLED IN ACTION (ADA)

(Middlesex, Somerset, Union Counties)
629 Amboy Avenue, Edison, NJ 08837
Telephone: (732) 738-4388
TDD: (732) 738-9644
www.adacil.org

CAMDEN CITY INDEPENDENT LIVING CENTER

(City of Camden)
2600 Mt. Ephraim Avenue, Suite 413
Camden, NJ 08104
Telephone: (856) 966-0800
TDD: (856) 966-0830

CENTER FOR INDEPENDENT LIVING OF SOUTH JERSEY, INC. (CIL-SJ)

(Camden and Gloucester Counties)
1200 Delsea Drive, Plaza 47, Suite 6
Westville, NJ 08093
Telephone: (856) 853-6490
Toll free: (800) 413-3791
TDD: (856) 853-7602

DAWN, INC.

(Morris, Sussex and Warren Counties)
30 Broad Street, Suite 5
Denville, NJ 07834
Telephone: (973) 625-1940 (888) 383-DAWN
TDD: (973) 625-1932
www.dawncil.org

DIAL, INC.

(Essex and Passaic Counties)
2 Prospect Village Plaza, First Floor
Clifton, NJ 07013
Telephone: (973) 470-8090
TDD: (973) 470-2521
www.dial-cil.org

HEIGHTENED INDEPENDENCE & PROGRESS (HIP)

(Bergen County)
131 Main Street, Suite 120
Hackensack, NJ 07601
Telephone: (201) 996-9100
TDD: (201) 996-9424
www.hipcil.org

HEIGHTENED INDEPENDENCE & PROGRESS-HUDSON

(Hudson County)
26 Journal Square, Suite 602
Jersey City, NJ 07306
Telephone: (201) 533-4407
TDD: (201) 533-4409
www.hipcil.org

MOCEANS CENTER FOR INDEPENDENT LIVING

(Monmouth and Ocean County)
279 Broadway, Second Floor
Long Branch, NJ 07740
Telephone: (732) 571-4884
TDD: (732) 571-4878
www.moceans.org

PROGRESSIVE CENTER FOR INDEPENDENT LIVING (PCIL)

(Hunterdon and Mercer Counties)
1262 Whitehorse-Hamilton Road., Bldg. A, Suite 102
Hamilton NJ 08690
Telephone: (609) 581-4500 (877) 917-4500
TDD: (609) 581-4550
Hunterdon County Branch: Telephone:(908) 782-1055
(877) 376-9174
TDD: (908) 782-1081
www.pcil.org

RESOURCES FOR INDEPENDENT LIVING (RIL)

(Burlington County)
351 High Street, Suite 103
Burlington, NJ 08016
Telephone: (609) 747-7745
TDD: (609) 747-1875
www.rilnj.org

TOTAL LIVING CENTER, INC. (TLC)

(Atlantic County)
The Courtyard, Suite B-8
707 Whitehorse Pike
Absecon, NJ 08201
Telephone: (609) 645-9547
TDD: (609) 645-9593
www.tlcenter.org

TRI-COUNTY INDEPENDENT LIVING CENTER, INC.

(Cape May, Cumberland, Salem Counties)
120 North High Street, Suite 12
Millville, NJ 08332
Telephone: (856) 327-5177
TDD: (856) 327-5328
www.tricountycil.org

CENTERS FOR INDEPENDENT LIVING AT A GLANCE

- Peer Support
- Individual and System Advocacy
- Independent Living Skills Training
- Development of Independent Living Plans

NJ EASE (New Jersey Easy Access, Single Entry) is a New Jersey Department of Health and Senior Services program, in partnership with county governments, that provides a convenient way for senior citizens and their families to learn about and obtain needed services. NJ EASE provides information and access to services that address the financial, medical, and social needs of seniors.

Through NJ EASE, each county in New Jersey provides outreach, case management, transportation, senior centers, volunteer opportunities, health promotion, nutrition programs, education, health insurance counseling, adult protective services, senior employment, and information on housing and long-term care options.

County Offices on Aging

Atlantic County(609) 645-7700	Middlesex County(732) 745-3295
Bergen County(201) 336-7400	Monmouth County(732) 431-7450
Burlington County.....(609) 265-5069	Morris County(973) 285-6848
Camden County.....(856) 858-3220	Ocean County.....(732) 929-2091
Cape May County(609) 886-2784/2785	Passaic County(973) 569-4060
Cumberland County(856) 453-2220	Salem County(856) 935-7510
Essex County(973) 395-8375	Somerset County(908) 704-6346
Gloucester County.....(856) 232-4646	Sussex County(973) 579-0555
Hudson County(201) 271-4322	Union County.....(908) 527-4870/4872
Hunterdon County.....(908) 788-1361	Warren County(908) 475-6591
Mercer County(609) 989-6661	

ADULT PROTECTIVE SERVICES

The role of Adult Protective Services (APS) is to investigate complaints of suspected abuse, neglect, and/or exploitation of vulnerable adults aged 18 or older. A complaint to APS will generate a thorough assessment, which will include a private face-to-face interview with the potentially at-risk adult, to determine if intervention is warranted. All information generated by the investigation is confidential. A report of suspected abuse may be made to the Aging and Community Services Information and Referral toll-free number or to the APS office in the county in which the individual lives.

Senior Information Line (800) 792-8820

Atlantic County(609) 645-7700	Middlesex County(732) 745-3635
Bergen County(201) 368-4300	Monmouth County (732) 531-9191
Burlington County(609) 261-1000	Morris County(973) 326-7282 /7283
Camden County(856) 225-8178 /8140	Ocean County(732) 286-5929 /5333
Cape May County(609) 886-6200	Passaic County.....(973) 881-2616
Cumberland County(856) 825-6810 x219 or 299	Salem County(856) 935-7510
Essex County(973) 624-2528 x135	Somerset County(908) 526-8800
Gloucester County(856) 582-9200	Sussex County(973) 383-3600 x140
Hudson County(201) 295-5160	Union County(908) 497-3900 /3902
Hunterdon County(908) 788-1300	Warren County.....(908) 475-6591
Mercer County(609) 989-4346	



The following agencies are grouped by their service population and each provide a variety of support services on a statewide basis. The agencies are categorized by target disability as a matter of reference, although some may serve additional populations. Where a local website was not available. A national Web Site has been provided wherever a local Web Site is not available.

AIDS/HIV

Hyacinth AIDS Foundation
317 George Street, Suite 203
New Brunswick, NJ 08901
Telephone: (800) 433-0254 (Toll Free)
(732) 246-0204 (outside NJ)
www.hyacinth.org

New Jersey Women and AIDS Network
103 Bayard Street, 3rd Floor
New Brunswick, NJ 08901
Telephone: (732) 846-4462
FAX: (732) 846-2674
www.njwan.org

AIDS Coalition of Southern New Jersey
100 Essex Avenue, Suite 300
Bellmawr, NJ 08031
Telephone: (856) 933-9500
FAX: (856) 933-9519
www.acsnj.org

ALZHEIMER'S DISEASE

The Alzheimer's Association
Greater New Jersey Chapter
400 Morris Avenue, Suite 251
Denville, NJ 07834
Telephone: (800) 883-1180 (Toll Free)
(973) 586-4300

Delaware Valley Chapter
3 Eves Drive, Suite 310
Marlton, NJ 08053
Telephone: (856) 797-1212
FAX: (856) 797-1818
www.alznj.org

AMYOTROPHIC LATERAL SCLEROSIS (ALS)

Neuromuscular and ALS Center
Robert Wood Johnson University Hospital
UMDNJ-RWJMS
125 Paterson Street, Suite 6100
New Brunswick, NJ 08901
Telephone: (732) 235-7331 /7340
www2.umdnj.edu/nmalsweb/

ARTHRITIS/FIBROMYALGIA

Arthritis Foundation-New Jersey Chapter
200 Middlesex Turnpike
Iselin, NJ 08830
Telephone: (888) 467-3112 (Toll Free)
(732) 283-4300
FAX: (732) 283-4633
www.arthritis.org

AUTISM

New Jersey Center for Outreach and Services for
the Autism Community (COSAC),
1450 Parkside Avenue, Suite 22
Ewing, NJ 08638
Telephone: (609) 883-8100
(800) 4-AUTISM (Toll Free)
FAX: (609) 883-5509
www.njcosac.org

Autism Family Services of New Jersey
429 Riverview Plaza
Trenton, NJ 08611
Telephone: (877)-AFS (237)-4477 (Toll Free)
FAX: (609) -392-5621

BLIND/VISUALLY IMPAIRED

National Federation of the Blind-NJ
254 Spruce Street
Bloomfield, NJ 07003
Telephone: (866) 632-1940 (Toll Free)
www.nfb.org

New Jersey Council of the Blind
520 Ewingville Road
Ewing, NJ 08638
Telephone: (609) 882-2446
FAX: (609) 882-5416

New Jersey Foundation for the Blind
PO Box 929
230 Diamond Spring Road
Denville, NJ 07834
Telephone: (973) 627-0055
FAX: (973) 627-1622
www.njffb.org

**For a list of National Resources,
See Pages 32 and 33**

CEREBRAL PALSY

Alliance for the Betterment of Citizens with Disabilities
(ABCD)

127 Route 206, Suite 18
Hamilton, NJ 08610
Telephone: (609) 581-8375
FAX: (609) 581-8512

www.abcdnj.org

Cerebral Palsy League
(908) 709-1800

LADACIN Network
(732) 493-5900

Cerebral Palsy of North Jersey
(973) 763-9900

www.cpnj.org

Passaic County Elks Cerebral Palsy Treatment
Center

(973) 772-2600

www.passaiccountyelkscpc.org

United Cerebral Palsy of Hudson County
(201) 436-2200

Cerebral Palsy of New Jersey
1005 Whitehead Road Ext., Suite 1
Ewing, NJ 08638

Telephone: (609) 882-4182
(888) 322-1918 (Toll-free)

TTY: (609) 882-0620

FAX: (609) 882-4054

www.cpfnj.org

Cerebral Palsy Association of Middlesex County
Roosevelt Park - 10 Oak Drive
Edison, NJ 08837

Telephone: (732) 549-6187

FAX: (732) 549-0629

www.cpamc.org

United Cerebral Palsy of Morris-Somerset, Inc.
245 Main Street, Suite 113
Chester, NJ 07930

Telephone: (908) 879-2243

FAX: (908) 879-8363

www.ucpnj.org

Githens Center (Burlington County Cerebral Palsy
Association)

40 Cedar Street
Mount Holly, NJ 08060
Telephone: (609) 261-1667
FAX: (609) 261-1844
www.githenscenter.org

CANCER

American Cancer Society-NJ
3076 Princeton Pike

Lawrenceville, NJ 08648
Telephone: (800) 227-2345
FAX: (609) 895-0944

www.cancer.org

CARDIAC/HEART DISEASE

American Heart Association
1 Union Street, Suite 301
Robbinsville, NJ 08691

Telephone: (609) 208-0020
FAX: (609) 208-2906

www.americanheartassociation.org

CHRONIC FATIGUE SYNDROME

NJCFSa (New Jersey Chronic Fatigue Syndrome
Association, Inc.)

PO Box 477
Florham Park, NJ 07932
Telephone: (609) 219-0662

www.njcfsa.org

CROHN'S DISEASE

Crohn's and Colitis Foundation of America
New Jersey Chapter

45 Wilson Avenue
Manalapan, NJ 07726
Telephone: (732) 786-9960
FAX: (732) 786-9964

www.ccfa.org

COGNITIVE DISABILITY

The Arc of New Jersey
985 Livingston Avenue
North Brunswick, NJ 08902

Telephone: (732) 246-2525
FAX: (732) 214-1834

www.arcnj.org

For the
Division of Developmental Disabilities,
See Page 6

CROSS-DISABILITY

Alliance for the Betterment of Citizens with Disabilities (ABCD)
127 Route 206, Suite 18
Hamilton, NJ 08610
Telephone: (609) 581-8375
FAX: (609) 581-8512
www.abcdnj.org

Coalition for Inclusive Ministries
Elizabeth M. Boggs Center-UAP
335 George Street, 3rd Floor, PO Box 2688
New Brunswick, NJ 08903-2688
Telephone: (732) 235-9300
FAX: (732) 235-9330
www.rwjms.umdnj.edu/boggscenter

Community Access Unlimited
80 West Grand Street, Elizabeth, NJ 07202
Telephone: (908) 354-3040
FAX: (908) 354-2665
www.caunj.org

Easter Seal Society of New Jersey, Inc.
1 Kimberly Road
East Brunswick, NJ 08816
Telephone: (732) 257-6662
FAX: (732) 257-7373
<http://nj.easterseals.com>

Spectrum for Living
210 Rivervale Road, Suite 3
River Vale, NJ 07675
Telephone: (201) 358-8000
(800) 497-7397
FAX: (201) 358-8089
www.spectrumforliving.org

Statewide Parent Advocacy Network (SPAN)
35 Halsey Street, 4th Floor
Newark, NJ 07102
Telephone: (800) 654-7726 x206
(973) 642-8100
FAX: (973) 642-8080
www.spannj.org

CYSTIC FIBROSIS

Cystic Fibrosis Foundation
Greater New Jersey Chapter
117 Kinderkamack Road
River Edge, NJ 07661
Telephone (201) 457-1800
FAX: (201) 457-1898
www.cff.org

DEAF/HARD OF HEARING

Self-Help for Hard of Hearing People
NJ-SHHH State Association
24 Susan Drive
Somerset, NJ 08873
Telephone: (732) 873-1130
FAX: (732) 262-0984
www.shhh.org

Association of Late-Deafened Adults-
Garden State (ALDA-GS)
3 Tamarack Farm Lane
Califon, NJ 07830
Voice: (908) 832-5082
TTY: (908) 832-5056
www.alda-gs.org

NJ Association of the Deaf, Inc. (NJAD)
27 Mohawk Avenue
Lincoln Park, NJ 07035
FAX: (609) 476-2834
www.njad.org

DIABETES

American Diabetes Association
Northern NJ Chapter
19 Schoolhouse Rd.
Somerset, NJ 08873
Telephone: (732) 469-7979
FAX: (732) 469-3906
www.diabetes.org

American Diabetes Association
Southern NJ Chapter
1060 Kings Highway North, Suite 309
Cherry Hill, NJ 08034
Telephone: (856) 482-9047
(800) 342-2383
FAX: (856) 667-8631
www.diabetes.org

DWARFISM

Little People of America
Telephone: (888) LPA (572)-2001
www.lpad2.org

EATING DISORDERS

Eating Disorders Association of New Jersey
10 Station Place
Metuchen, NJ 08840
Telephone: (800) 522-2230
FAX: (609) 688-1544
www.edanj.org

Food Addicts Anonymous
NJ Helpline (908) 654-6223
www.foodaddictsanonymous.org

EPILEPSY

Epilepsy Foundation of New Jersey
429 River View Plaza
Trenton, NJ 08611
Telephone: (800) 336-5843
(609) 392-4900
FAX: (609) 392-5621
www.efnj.com

HEAD INJURY/TRAUMATIC BRAIN INJURY (TBI)

Brain Injury Association of New Jersey
1090 King George Post Road, Suite 708
Edison, NJ 08837
Telephone: (732) 738-1002
(800) 669-4323
FAX: (732) 738-1132
www.bianj.org

DID YOU KNOW?

The Division of Disability Services is the lead state agency for services to individuals with brain injury. DDS administers the TBI Fund the TBI Medicaid Waiver. See Pages 1 and 2

HEPATITIS

Hepatitis Foundation International
National Headquarters
504 Blick Drive
Silver Spring, Maryland, 20904
Telephone: (800) 891-0707
(301) 622-4200
FAX: (301)-622-4702
www.hepatitisfoundation.org

HUNTINGTON'S DISEASE

Huntington's Disease Society of America
New Jersey Chapter
114 B South Main Street
Box 67A
Cranbury, NJ 08512
Telephone: (609) 448-3500
FAX: (609) 448-3521
www.hdsanj.org

LEARNING DISABILITIES

The International Dyslexia Association
New Jersey Branch
PO Box 32
Long Valley, NJ 07853
Telephone: (908) 876-1179
www.interdys.org

LUPUS

Lupus Foundation of America
Northern/Central NJ Chapter
PO Box 1184
150 Morris Avenue, Suite 102
Springfield, NJ 07081
Telephone: (800) 322-5816
(973) 379-3226
FAX: (973) 379-1053
www.lupusnj.org

Southern NJ Chapter
Heritage Executive Complex
1873 Route 70 East, Suite 110F
Cherry Hill, NJ 08003
Telephone: (856) 424-0255
(877) 475-8787 (Toll-free)
FAX: (856) 424-0219
www.sjlupus.org

MENTAL ILLNESS

Mental Health Association in New Jersey
88 Pompton Avenue
Verona, NJ 07044
Telephone: (973) 571-4100
FAX: (973) 857-1777
www.mhanj.org

COMHCO (Coalition of Mental Health Consumers Organizations) Self-Help Center
408 Sussex Street
Paterson, NJ 07503
Telephone: (973) 778-8810
FAX: (973) 778-7931

NAMI (National Alliance on Mental Illness of New Jersey)
1562 Route 130
North Brunswick, NJ 08902
Telephone: (732) 940-0991
FAX: (732) 940-0355
www.naminj.org

**For the
Division of Mental Health Services,
See Pages 7 and 8**

MUSCULAR DYSTROPHY

Muscular Dystrophy Association
1030 St. Georges Avenue, Suite 303
Avenel, NJ 07001
Telephone: (732) 750-2333
FAX: (732) 636-5580
www.mda.org

Muscular Dystrophy Association
1040 N. Kings Highway
Cherry Hill, NJ 08034
Telephone: (856) 356-4467
FAX: (856) 356-4473
www.mda.org

Muscular Dystrophy Association
788 Shrewsbury Avenue, Suite 203
Tinton Falls, NJ 07724
Telephone: (732) 936-9940
FAX: (732) 345-8217
www.mda.org

Muscular Dystrophy Association
5940 Hamilton Blvd., Suite F
Allentown, PA 18106
Telephone: (610) 391-1977
FAX: (610) 391-0416
www.mda.org

Muscular Dystrophy Association
25 E. Spring Valley Avenue, Suite 240
Maywood, NJ 07607
Telephone (201) 843-4452
FAX: (201) 843-2324
www.mda.org

MULTIPLE SCLEROSIS

National Multiple Sclerosis Society
Greater North Jersey Chapter
1 Kalisa Way, Suite 205
Paramus, NJ 07652
Telephone: (201) 967-5599
FAX: (201) 967-7085
www.njbnmss.org

National Multiple Sclerosis Society
Mid-Jersey Chapter
246 Monmouth Road
Oakhurst, NJ 07755
Telephone: (732) 660-1005
FAX: (732) 660-1338
www.mjcms.org

Multiple Sclerosis Society
Greater Delaware Valley Chapter
1 Reed Street, Suite 200
Philadelphia, PA 19147
Telephone: (215) 271-2400
FAX: (215) 271-6122
www.pae.nmss.org

Multiple Sclerosis Association of America
National Headquarters
706 Haddonfield Road
Cherry Hill, NJ 08002
Telephone: 1-800-LEARN MS (532-7667)
www.msaa.com

PARKINSON'S DISEASE

American Parkinson's Disease Information Line
Robert Wood Johnson University Hospital
1 Robert Wood Johnson Place
PO Box 2601
New Brunswick, NJ 08903-2601
Telephone: (732) 745-7520
FAX: (732) 745-3114
www.apdaparkinson.org

POLIO/POST-POLIO

New Jersey Polio Network
PO Box 537
Martinsville, NJ 08836
Telephone: (201) 845-6860
FAX: (908) 236-9388
www.njpolio.org

RESPIRATORY DISEASE

American Lung Association
New Jersey Chapter
1600 Route 22 East
Union, NJ 07083-3407
Telephone: (908) 687-9340
FAX: (908) 851-2625
www.lungusa.org

SICKLE CELL DISEASE

Sickle Cell Disease Association of America
SCDAA - Philadelphia/Delaware Valley
4601 Market Street, 2nd Floor
Philadelphia, PA 19139
Telephone: (215) 471-8686
FAX: (215) 471-7441
www.sicklecelldisorder.com

SCLERODERMA

Scleroderma Foundation (Southern NJ)
Delaware Valley Chapter
214 White Horse Pike, Suite B
Haddon Heights, NJ 08035
Telephone: (866) 675-5545
www.sclerodermadv.org

Tri-State Chapter (Northern NJ)
62 Front Street
Binghamton, NY 13905
Telephone: (607) 723-2239
(800) 867-0885
FAX: (607) 723-2039
www.scleroderma.org/chapter/tristate

SENSORY IMPAIRMENTS

New Jersey Association of the Deaf-Blind, Inc.
24 K World's Fair Drive
Somerset, NJ 08873-1349
Telephone/TTY: (732) 805-1912
FAX: (732) 805-8088
www.njadb.org

New Jersey Speech and Hearing Association
203 Towne Centre Drive
Hillsborough, NJ 08844-4698
Telephone: (908) 359-5308
FAX: (908) 359-7619
www.njsha.org

SPINA BIFIDA

Spina Bifida Association of the Tri-State Region
84 Park Avenue, Suite G-106
Flemington, NJ 08822
Telephone: (908) 782-7475
(877) 722-8774 (Toll-free)
FAX: (908) 782-6102
www.sbatsr.org

SPINAL CORD INJURY (SCI)

Christopher & Dana Reeve Paralysis Resource Center
Short Hills Plaza
636 Morris Turnpike, Suite 3A
Short Hills, NJ 07078
Telephone: (800) 539-7309
FAX: (908) 467-9845
www.paralysis.org

Central Jersey Spinal Cord Association
17 Jefferson Avenue
New Brunswick, NJ 08903
Telephone: (732) 220-0870

STROKE/CVA

New Jersey Stroke Activity Center, Inc.
725 Joralemon Street, Suite 191
Belleville, NJ 07109
Telephone: (973) 450-4114
FAX: (973) 450-0805
www.njsac.org

DID YOU KNOW?
The State of New Jersey has a Spinal Cord Injury Surveillance Registry. See the Commission on Spinal Cord Research, page 10.

NEW JERSEY SELF-HELP GROUP CLEARINGHOUSE

- ✎ Maintains information on thousands of local no-fee support groups in New Jersey, including many that address disabilities, illnesses, caregiving, and parenting
- ✎ Provides information about national and online support networks
- ✎ Helps those interested in starting new support groups by providing free how-to materials, phone consultation, and training
- ✎ Publishes an annual directory of support groups

100 East Hanover Avenue, Suite 202
Cedar Knolls, NJ 07927
Telephone: (800) 367-6274 (973) 326-6789
FAX: (973) 326-9467
www.njgroups.org

DON'T SEE WHAT YOU NEED?

The Division of Disability Services maintains an extensive list of additional resources.

Call with specific questions or inquiries.

(888) 285-3036

V

INTERNET RESOURCES



ADAPT(American Disabled for Attendant Programs Today)
www.adapt.org/education_advocacy_outreach/abc/index.html



Advocates for Better Communication
www.lhh.org/education_advocacy_outreach/abc/index.html



American Association of People with Disabilities
www.aapd-dc.org

American Self-Help Group Clearinghouse
www.selfhelpgroups.org

Archimedes Project (Adaptive Technology)
<http://archimedes.stanford.edu/>

Assistance Dogs International, Inc.
www.adionline.org

Center for an Accessible Society
www.accessiblesociety.org

Disability Info
www.disabilityinfo.gov

Disability Resources Monthly
www.disabilityresources.org

Disability Social History Project
www.disabilityhistory.org

DO-IT Foundation (Self Determination & Employment)
www.washington.edu/doiit

Family Village
www.familyvillage.wisc.edu

Freedom Clearinghouse
www.freedomclearinghouse.org

Inclusion Network
www.inclusion.org

Independent Living USA
www.ilusa.com

Independent Living Institute
www.independentliving.org

Institute for Community Inclusion
www.communityinclusion.org

Institute on Disability Culture
www.dimenet.com/disculture

International Paralympic Committee
www.paralympic.org

Invisible Disabilities Page
http://mysite.verizon.net/vze20h45/invisible_disability.html

Mobility International USA
www.miusa.org

National Council on Disability
www.ncd.gov

National Organization on Disability
www.nod.org

Parents Advocacy Coalition for Educational Rights
www.pacer.org

Project Gutenberg (E-text Archive)
www.gutenberg.net

Society for Accessible Travel and Hospitality
www.sath.org

Society for Disability Studies
www.uic.edu/orgs/sds/

Special Child
www.specialchild.com

Spinal Cord Society
<http://members.aol.com/scsweb>

Through the Looking Glass
www.lookingglass.org

Untangling the Web
www.icdi.wvu.edu/others.htm

Wired on Wheels
www.wiredonwheels.com

**ADVOCACY-GENERAL**

Alliance for the Betterment of Citizens with Disabilities (ABCD)
127 Route 206, Suite 18
Hamilton, NJ 08610
Telephone: (609) 581-8375
FAX: (609) 581-8512 (also see page 21)
www.abcdnj.org

Association for the Advancement of Mental Health (AAMH)
819 Alexander Road
Princeton, NJ 08540
Telephone: (609) 452-2088
FAX: (609) 452-0627

Association for Children of New Jersey
35 Halsey Street, 2nd Floor, Newark, NJ 07102
Telephone: (973) 643-3876
FAX: (973) 643-9153
www.acnj.org

Association for Special Children and Families
PO Box 494
Hewitt, NJ 07421-0494
Telephone: (973) 728-8744
FAX: (973) 728-5919
www.ascfamily.org

New Jersey Self-Advocacy Project
44 Stelton Road, Suite 110
Piscataway, NJ 08854
Telephone: (732) 926-8010
FAX: (732) 926-8030
www.arcnj.org

New Jersey Minorities with Disabilities Coalition
1213 Wyndhurst Drive
Plainsboro, NJ 08536
Telephone: (609) 984-3379
FAX: (609) 897-0745
www.nmdc.us

ADVOCACY-EDUCATION

Statewide Parent Advocacy Network (SPAN)
35 Halsey Street, 4th Floor
Newark, NJ 07102
Telephone: (800) 654-7726
(973) 642-8100
FAX: (973) 642-8080
www.spannj.org

Special Needs Advocates for Parents (SNAP)
248 Columbia Turnpike, Bldg. 3
Florham Park, NJ 07932
Telephone: (973) 236-9887
(888) 310-9889 (Toll-free)
FAX: (973) 236-9874
www.snapinfo.org

ADVOCACY-FAMILY SUPPORT

Family Support Center
Epilepsy Foundation of New Jersey
2516 Highway 35 North
Manasquan, NJ 08736
Telephone: (732) 528-8080
(800) 372-6510
FAX: (732) 528-4744
www.fscnj.org

The Family Resource Network
429 Riverview Plaza
Trenton, NJ 08611
Telephone: (609) 392-4900
(800) 336-5843
FAX: (609) 392-5621
www.familyresourcenetwork.org

ADVOCACY-INFORMATION/RESEARCH

United Spinal Association
75-20 Astoria Blvd.
Jackson Heights, NY 11370
Telephone: (718) 803-3782
FAX: (718) 803-0414
www.unitedspinal.org

ADVOCACY-LEGAL SERVICES

American Civil Liberties Union (ACLU)
PO Box 32159
Newark, NJ 07102
Telephone: (973) 642-2084
www.aclu-nj.org

Community Health Law Project

185 Valley Road
South Orange, NJ 07079
Telephone: (973) 275-1175
Toll-free: (888) 838-3180
FAX: (973) 275-5210
TDD: (973) 275-1721
www.chlp.org

BRANCH OFFICES

Community Health Law Project
650 Bloomfield Avenue, Suite 210
Bloomfield, NJ 07003
Telephone: (973) 680-5599
FAX: (973) 680-1488
TDD: (973) 680-1116

Community Health Law Project
225 East State Street, Suite 5
Trenton, NJ 08608
Telephone: (609) 392-5553
FAX:/TDD: (609) 392-5369

Community Health Law Project
65 Jefferson Avenue, Suite 402, Elizabeth, NJ 07201
Telephone: (908) 355-8282
FAX: (908) 355-3724
TDD: (908) 355-3369

Community Health Law Project
Station House Office Building
900 Haddon Avenue, Suite 400
Collingswood, NJ 08108
Telephone/TDD: (856) 858-9500
FAX: (856) 858-9545

Community Health Law Project
601 Grand Avenue, Suite 505
Asbury Park, NJ 07712
Telephone: (732) 502-0059
FAX: (732) 502-9089

New Jersey State Bar Association
One Constitution Square
New Brunswick, NJ 08901
Telephone: (732) 249-5000
FAX: (732) 249 2815
www.njsba.com

New Jersey Protection and Advocacy, Inc.
210 South Broad Street, 3rd Floor
Trenton, NJ 08608
Telephone: (800) 922-7233
(609) 292-9742
FAX: (609) 777-0187
www.njpanda.org

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Legal Services of New Jersey
100 Metroplex Drive, Suite 402, PO Box 1357
Edison, NJ 08818
Telephone: (732) 572-9100
(888) 576-5529 (Toll-free)

www.lsnj.org

Division on Civil Rights
PO Box 090
Trenton, NJ 08625
Telephone: (609) 292-4605
TTY: (609) 292-1785
FAX: (609) 292-3812
www.NJCivilRights.org

BRANCH OFFICES

Division on Civil Rights
26 South Pennsylvania Avenue, 3rd Floor
Atlantic City, NJ 08401
Telephone: (609) 441-3100
TTY: (609) 441-7648
FAX: (609) 441-3578

Division on Civil Rights
One Port Center
2 Riverside Drive, 4th Floor
Camden, NJ 08103
Telephone: (856) 614-2550
TTY: (856) 614-2574
FAX: (856) 614-2568

Division on Civil Rights
574 Newark Avenue, 3rd Floor
Jersey City, NJ 07306
Office Walk-In's on Wednesday, 9am - 5pm

Division on Civil Rights
31 Clinton Street, 3rd Floor.
PO Box 46001
Newark, NJ 07102
Telephone: (973) 648-2700
TTY: (973) 648-4678
FAX: (973) 648-4405

Division on Civil Rights
100 Hamilton Plaza, 8th Floor
Paterson, NJ 07505
Telephone: (973) 977-4500
TTY: (973) 977-1955
FAX: (973) 977-4511

SUPPORT GROUPS

New Jersey Self-Help Group Clearinghouse
100 East Hanover Avenue, Suite 202
Cedar Knolls, NJ 07927
Telephone: (800) 367-6274
(973) 326-6789
FAX: (973) 326-9467
www.njgroups.org

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PROFESSIONAL AND PROVIDER ORGANIZATIONS



New Jersey Association of Community Providers, Inc.
1901 North Olden Avenue, Suite 25
Ewing, NJ 08618
Telephone: (609) 406-1400
FAX: (609) 406-1442
www.njacp.net

Association of Schools and Agencies for the Handicapped (ASAH)
2125 Route 33
Lexington Square
Hamilton Square, NJ 08690
Telephone: (609) 890-1400
FAX: (609) 890-8860
www.asah.org



ACCESS-NJ/CNA
150 West State Street, Suite 120
Trenton, NJ 08608
Telephone: (609) 392-1255
FAX: (609) 392-3236
www.cnaservices.org

**For Home Care Associations,
See Page 51**



VIII

SERVICE ANIMAL RESOURCES

Canine Companions for Independence
PO Box 205, Farmingdale, NY 11735
Telephone/TDD: (800) 572-2275
www.cci.org

Delta Society
875 124th Avenue NE, Suite 101
Bellevue, WA 98005
Telephone: (425) 679-5500
www.deltasociety.org

Canine Partners for Life
PO Box 170, Cochranville, PA 19330
Telephone: (610) 869-4902
www.k94life.org

Seeing Eye, Inc.
PO Box 375, Morristown, NJ 07963-0375
Telephone: (973) 539-4425
www.seeingeye.org

Service Animal Registry of America (SARA)
PO Box 607, Midlothian, TX 76065
<http://affluent.net/sara/>

**See Appendix 5 for more
information on Service Animals**

IX

RECREATION RESOURCES

SPORTS AND TRAINING

New Jersey Special Olympics
3 Princess Road
Lawrenceville, NJ 08648
Telephone: (800) 650-7665
FAX: (609) 896-8040
www.sonj.org

New Jersey Tournament of Champions
466 Ely Harmony Road
Freehold, NJ 07728
Telephone: (732) 462-7945
FAX: (732) 409-3612
www.njtournamentofchampions.com

ARTS PROGRAMS

New Jersey Arts Access Task Force
163 Madison Avenue, Suite 500
Morristown, NJ 07960
Telephone: (973) 540-0515
FAX: (973) 540-9799
www.njtheatrealliance.org/accessibility.htm

VSA Arts of New Jersey
703 Jersey Avenue
New Brunswick, NJ 08901
Telephone: (732) 745-3885
TTY: (732) 745-3913
www.vsanj.org

For local recreation resources, call the Division of Disability Services at

(888) 285-3036

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TECHNOLOGY RESOURCES

ASSISTIVE TECHNOLOGY

Assistive technology is equipment or services which increase, maintain or improve the functional capability of an individual with a disability. The following programs and agencies provide both awareness of and access to assistive technology.

“BACK IN ACTION”

ASSISTIVE DEVICES RECYCLING CENTER

Telephone: (800) DIAL-TEC (342-5832)

TTY: (609) 633-7106

FAX: (609) 777-0187

<http://backinaction.njpada.org>

ASSISTIVE TECHNOLOGY ADVOCACY CENTER (ATAC)

210 S. Broad Street, 3rd Floor

Trenton, NJ 08608

Telephone: (800) DIAL-TEC (342-5832)

TDD: (609) 633-7106

FAX: (609) 777-0187

www.njpanda.org/atacprogram.htm

REHABILITATION TECHNOLOGY SERVICES AND TECHNOLOGY LENDING CENTER

CPNJ, 1005 Whitehead Road Ext., Suite 1

Ewing, NJ 08638

Telephone: (609) 882-4182

(888) 322-1918 (Toll-free)

TTY: (609) 882-0620

FAX: (609) 882-4054

YOUR ReSource

8 Industry Court

Ewing, NJ 08638

Telephone: (609) 530-1513

www.yourresourcenj.org

TECHNOLOGY RESOURCES ON THE WEB

Able Data

www.abledata.com

Northeast ADA & IT Center www.northeastada.org

Ability Hub

www.abilityhub.com

RESNA

www.resna.org

AssistiveTech.net

www.assistivetech.net

Web Access Interactive

www.w3.org/WAI/

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NATIONAL RESOURCES

Many national organizations can offer assistance to people with disabilities and their families. Here are some telephone numbers, hotlines, and Web Sites for additional resources.

Ability OnLine Support Network

(866) 650-6207

www.ablelink.org

Amputee Coalition of America

(888) 267-5669

www.amputee-coalition.org

American Association on Intellectual and Developmental Disabilities

(800) 424-3688

www.aamr.org

Amyotrophic Lateral Sclerosis Association

(800) 782-4747

www.alsa.org

American Cancer Society

(800) 227-2345

www.cancer.org

The Arc of the United States

(800) 433-5255

www.thearc.org

American Foundation for the Blind

(800) 232-5463

www.afb.org

Brain Injury Association of America

(800) 444-6443

www.biausa.org

American Stroke Association

(888) 478-7653

www.strokeassociation.org

Burn Survivors Online

www.burnsurvivorsonline.com

Center for Housing and New Community Economics

(800) 220-8770

www.alliance.unh.edu

Children and Adults with Attention Deficit Disorder (CHADD)
(800) 233-4050
www.chadd.org

Chronic Fatigue and Immune Dysfunction Syndrome Association of America
(704) 365-2343
www.cfids.org

Cystic Fibrosis Foundation
(800) 344-4823
www.cff.org

Disability Rights Education and Defense Fund
(510) 644-2555
www.dredf.org

Easter Seals National Headquarters
(800) 221-6827
www.easterseals.com

Epilepsy Foundation of America
(800) 332-1000
www.epilepsyfoundation.org

Job Accommodation Network
(800) 526-7234
www.jan.wvu.edu

Learning Disabilities Association
(412) 341-1515
www.ldanatl.org

Muscular Dystrophy Association
(800) 344-4863
www.mdausa.org

National Accessible Apartment Clearinghouse
(800) 421-1221
www.accessibleapartments.org

National Association of the Deaf
(301) 587-1789 (TTY) (301) 587-1788 (Voice)
www.nad.org

National Association for Parents of Children with Visual Impairments
(800) 562-6265
www.napvi.org

National Association of People with AIDS
(240) 247-0880
www.napwa.org

National Autism Services Center
(304) 525-8014
www.autismservicescenter.org

National Clearinghouse on Postsecondary Education for Individuals with Disabilities
(800) 544-3284
www.heath.gwu.edu/

National Council on Alcoholism and Drug Dependence
(800) 622-2255
www.ncadd.org

National Downs Syndrome Society
(800) 221-4602
www.ndss.org

National Dissemination Center for Children With Disabilities (NICHCY)
(800) 695-0285
www.nichcy.org

National Fragile X Foundation
(800) 688-8765
www.fragilex.org

National Library Services for the Blind and Physically Handicapped
(800) 424-8567
www.loc.gov/nls/

National Mental Health Association
(800) 969-6642
www.nmha.org

National Multiple Sclerosis Society
(800) 344-4867
www.nmss.org

National Organization for Rare Disorders
(800) 999-6673
www.rarediseases.org

National Spinal Cord Injury Association
(800) 962-9629
www.spinalcord.org

Office of Disability Employment Policy (ODEP)
(866) 633-7365
www.dol.gov/odep

Paralyzed Veterans of America
(800) 424-8200
www.pva.org

Reflex Sympathetic Dystrophy Syndrome Association
(877) 662-7737
www.rsds.org

Society for Disability Studies
(312) 996-4664
www.uic.edu/orgs/sds/

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RESEARCH RESOURCES



Library for the Blind and Handicapped
PO Box 501
2300 Stuyvesant Avenue
Trenton, NJ 08625
Telephone: (800) 792-8322
(609) 530-4000
FAX: (609) 530-6384
www.njlbh.org



Recording for the Blind and Dyslexic (RFB&D)
20 Roszel Road
Princeton, NJ 08540
Telephone: (866) 732-3585
FAX: (609) 987-8116
www.rfbd.org



New Jersey State Library
PO Box 520, 185 West State Street
Trenton, NJ 08625
Telephone: (609) 292-6220
FAX: (609) 292-2746
www.njstatelib.org

RESEARCH RESOURCES ON THE WEB

Disability Research Institute www.dri.uiuc.edu/default.htm

National Center for the Dissemination
of Disability Research www.ncddr.org

National Rehabilitation Information
Center www.naric.com

Spinal Cord Injury
Information Center www.spinalcord.uab.edu

US Census Bureau <http://factfinder.census.gov>

XIII

RIGHTS AND LAWS

The Individuals with Disabilities Education Act (IDEA)

www.federalresourcecenter.org/frc/idea.htm

Federal law mandating that all children, regardless of disability, are entitled to a free, appropriate education, without extra cost and in the least restrictive and segregated environment possible.

The Rehabilitation Act of 1973

www.nationalrehab.org/website/history/act.html

Federal law which mandates all federal government agencies, and agencies with federal government contracts, to take affirmative action to employ people with disabilities. It also protects otherwise qualified people with disabilities from being denied services or benefits from a program receiving federal money.

The Americans with Disabilities Act (ADA)

www.usdoj.gov/crt/ada/adahom1.htm

Federal civil rights law which guarantees individuals with disabilities equal opportunity in employment, public accommodations, state and local government services, transportation, and telecommunications.

The Developmental Disabilities Assistance and Bill of Rights Act of 2000

www.acf.hhs.gov/programs/add/ddact/DDACT2.html

Federal law mandating that an individual with a developmental disability has a right to appropriate treatment for his or her disability, and that treatment should be designed to maximize the individual's potential.

The Fair Housing Act

www.usdoj.gov/crt/housing/title8.htm

Federal law which prohibits discrimination in the sale or rental of houses and apartments. It is also discriminatory to refuse to allow the modification of a home to provide physical access.

The Motorized Wheelchair Lemon Law

www.state.nj.us/lps/ca/brief/wheel.pdf

The Wheelchair Lemon Law requires manufacturers to give customers warranties of at least one year that cover defects which impair the use, value or safety of the chair or scooter. After three unsuccessful attempts at repairing the same problem with the wheelchair or motorized scooter or if the wheelchair or motorized scooter is out of service for a total of twenty days, the customer may be entitled to a replacement, refund, or early lease termination, minus a reasonable allowance for use.

The Snow Removal Act

www.njleg.state.nj.us/9899/Bills/pl99/182_.htm

In a public parking area, the person who owns or controls the area shall be responsible for assuring that the restricted spaces remain free from obstruction. This includes shopping carts and other debris. Ice and snow must be removed within 48 hours after the weather condition has ceased.

Open Public Records Act (OPRA)

www.nj.gov/opra/

2001 state law which requires most branches of state, county, and municipal government to provide citizens with the opportunity to inspect, copy, or examine government records. It does allow public agencies to protect citizens' personal information.

Older Americans Act

www.aoa.gov/about/ledbudg/oa/ledbudg_oaa.asp

Federal civil rights law passed in 1965 and amended in 2000. It created the Administration on Aging and provides funding for research and training projects. It also provides nutrition programs, health promotion and disease prevention, in-home services, and protection of the rights of older persons. The amended Act created the National Family Caregiver Support Program, which helps families care for elders who have illnesses or disabilities.

Mental Health Parity Act

www.cms.hhs.gov/HealthInsReformforConsume/04_TheMentalHealthParityAct.asp

Federal law which prevents group health plans of employers with more than 50 workers from placing dollar limits on mental health benefits that are lower than annual or lifetime dollar limits for medical and surgical benefits offered under the plan. This law does not, however, require group health plans to include mental health coverage.

Health Insurance Portability and Accountability Act (HIPAA)

www.hhs.gov/ocr/hipaa/

Federal law which establishes national standards to protect individuals' medical records and other health information. Insurance carriers, healthcare clearinghouses, and healthcare providers are required to comply with its privacy standards. It gives consumers the right to request to inspect, copy, or amend their medical records, and to limit disclosure of information.

Danielle's Law

www.thefamilyalliance.net/legislation.htm

New Jersey state law which requires staff working at public or private facilities for persons with developmental disabilities or brain injuries to call 911 in cases of medical emergency.

Air Carriers Access Act

<http://airconsumer.ost.dot.gov/publications/horizons.htm>

Federal law which requires airlines to accommodate the needs of passengers with disabilities. It prevents airlines

from refusing to transport a passenger solely because of a disability; limits the circumstances under which passengers with disabilities must provide advance information about their disabilities to air carriers; states that assistive devices do not count against passenger baggage limits; and sets accessibility guidelines for airplane facilities. Airline personnel must provide routine physical assistance but are not required to provide what would customarily be regarded as personal care assistance. However, if a passenger requires an attendant, the airline must transport the attendant free of charge. The law does not require an airline to transport an individual who may endanger the health or safety of others. The Act mandates that a Complaints Resolution Officer (CRO) be immediately available to resolve disputes between airlines and passengers with disabilities.

The Work Incentives Improvement Act

www.ssa.gov/work/Ticket/ticket_info.html

Former U.S. President Clinton signed the Ticket to Work and Work Incentives Improvement Act of 1999 on December 17. This law increases beneficiary choice in obtaining rehabilitation and vocational services; removes barriers that require people with disabilities to choose between health care coverage and work; and insures that more Americans with disabilities have the opportunity to participate in the workforce and lessen their dependence on public benefits.

New Jersey Law Against Discrimination (NJLAD)

www.state.nj.us/lps/dcr/law.html

New Jersey state law which prohibits discrimination in employment, housing, places of public accommodation, and credit and business contracts on the basis of race, creed, color, national origin, nationality, ancestry, age, sex, familial status, marital status, domestic partnership status, affectional or sexual orientation, atypical cellular or blood trait, genetic information, liability for military service, mental or physical disability, perceived disability, or AIDS and HIV status. There are exceptions to these prohibitions.

Family Support Act

www.njddc.org/fs-principles.htm

The Family Support Act is a 1993 state law which created family-driven Regional Family Support Planning Councils to assist families in making service decisions that best meet the needs of their members with disabilities. It establishes within the Division of Developmental Disabilities (DDD) a system of family support which includes financial assistance, service coordination, and a variety of services and trainings.

LEGAL ASSISTANCE

Civil Rights

The Division on Civil Rights, within the New Jersey Department of Law and Public Safety, is responsible for investigating allegations of discrimination and for seeking resolution through conciliation, hearings, or court orders. People with disabilities can file a complaint by calling the division or any of its enforcement branches.

The Division on Civil Rights

PO Box 090
Trenton, NJ 08625-0090
Telephone: (609) 292-4605
TTY: (609) 292-1785
FAX: (609) 984-3812
www.NJCivilRights.org

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DISABILITY RIGHTS INFORMATION SERVICES

The following telephone numbers and Internet sites offer access to federal agencies and other organizations which provide information about the Americans with Disabilities Act (ADA), as well as guidance in understanding and complying with provisions of the ADA and other federal disability rights laws.

Department of Justice

ADA Information Line for documents, questions and referrals: (800) 514-0301
TDD: (800) 514-0383
www.ada.gov

Equal Employment Opportunity Commission (EEOC)

National Headquarters
Telephone: (202) 663-4900
TTY: (202) 663-4494
To be automatically connected to the nearest EEOC field office: (800) 669-4000
TTY: (800) 669-6820
www.eeoc.gov

Federal Communications Commission

Consumer Information on Telecommunications Relay Services (TRS)
Telephone: (888) 225-5322
TTY: (888) 835-5322
<http://ftp.fcc.gov/cgb/dro/trs.html>

Architectural and Transportation Barriers Compliance Board

Documents and questions: (800) 872-2253
TDD: (800) 993-2822
www.access-board.gov

INFORMATION ON OTHER LAWS OF INTEREST

Individuals with Disabilities Education Act (IDEA) of 1990 US Department of Education
Office of Special Education and Rehabilitative Services
Telephone: (202) 245-7468
www.ed.gov/about/offices/list/OSERS/index.html

Fair Housing Act of 1988

New Jersey/New York
HUD Fair Housing Office
Telephone: (800) 496-4294
TTY: (212) 264-0927
www.hud.gov/offices/ftheo/aboutftheo/fhhubs.cfm

Rehabilitation Act of 1973

Disability Rights Section, Civil Rights Division, U.S. Department of Justice:
Telephone: (800) 514-0301
TTY: (800) 514-0383
www.ada.gov

ADA TECHNICAL ASSISTANCE The Northeast ADA and IT Center

Cornell University
201 ILR Extension Bldg.
Ithaca, NY 14853
Telephone (800) 949-4232 (voice, TTY)
www.northeastada.org

For a list of ADA cases, See Appendix 8

AMERICANS WITH DISABILITIES ACT AT A GLANCE

Title I Ensures that qualified job applicants and employees with disabilities are protected from discrimination on the basis of disability. Enforced by the Equal Employment Opportunity Commission (EEOC)

Title II Requires equal access for people with disabilities to state and local government programs and services. Enforced by the Department of Justice (DOJ)

Title III Mandates access to goods and services to people with disabilities in places of public accommodation. Enforced by the Department of Justice (DOJ)

Title IV Establishes the Telecommunication Relay service and requires any public service announcement that is funded wholly or in part by the federal government to be closed-captioned. Enforced by the Federal Communications Commission (FCC)

Title V Compliance mechanisms for the administration of the provisions of the ADA



This section describes federal and state health care assistance programs and health care resources for eligible children and adults with disabilities.

SPECIAL CHILD, ADULT AND EARLY INTERVENTION SERVICES

Special Child, Adult and Early Intervention Services (SCAEIS), a comprehensive program within the Department of Health and Senior Services, is designed to provide a network of services to meet the health needs of children (age birth to 21 years) with developmental delays, chronic illness, and/or disabling conditions. SCAEIS receives state, county and federal funds under Title V of the Social Security Act. The agency provides funds to a variety of medical facilities for outpatient prevention, identification and treatment services for children with disabling or potentially disabling conditions. Agencies receiving funds from SCAEIS are required to apply a sliding fee scale for most children who are not covered by any third-party payers. County Case Management Units operate statewide, and case management services are available at no charge. The Case Management Units also serve as the single point of entry for Early Intervention Services.

Special Child, Adult and Early Intervention Services

PO Box 364
Trenton, NJ 08625-0364
Telephone: (609) 777-7778
FAX: (609) 292-3580

COUNTY CASE MANAGEMENT UNITS

Atlantic County	(609) 645-7700	x4254
Bergen County	(201) 634-2620	
Burlington County	(609) 267-1950	x42882
Camden County	(856) 374-6021	(child only)
Cape May County	(609) 465-1202	
Cumberland County	(856) 453-2154	(child only)
Essex County	(973) 621-4816	
Gloucester County	(856) 262-4158	
Hudson County	(201) 915-2514	(child only)
Hunterdon County	(908) 788-6398	
Mercer County	(609) 588-8460	(child only)
Middlesex County	(732) 745-3153	(child only)
Monmouth County	(732) 224-6950	(child only)
Morris County	(973) 971-4155	
Ocean County	(732) 341-9700	x7602

Passaic County	(973) 523-6778	(child only)
Salem County	(856) 935-7510	x8479
Somerset County	(908) 725-2366	(child only)
Sussex County	(973) 948-5239	
Union County	(908) 889-0950	
Warren County	(908) 689-6000	x258

MATERNAL AND CHILD HEALTH SERVICES

The Maternal and Child Health and Regional Services Unit supports a regionalized perinatal system and provides epidemiology services based on infant mortality and morbidity surveillance units. Funding and coordination are provided to the Healthy Mothers/Healthy Babies Coalitions, the MCH Consortia, and a network of specialized perinatal services for pregnant women at risk. This network includes high-risk obstetric clinics and risk reduction centers.

DIVISION OF FAMILY HEALTH SERVICES NJ Family Health Line

Telephone: (800) 328-3838

NEWBORN BIOCHEMICAL SCREENING PROGRAM

Telephone: (609) 292-1582

SUPPLEMENTAL NUTRITION

The Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides supplemental nutritious foods, nutrition education, breastfeeding promotion and support, immunization screening, and health care referrals to pregnant, breastfeeding, and postpartum women, infants, and children (from families with inadequate income and who are at risk with respect to their physical and mental health due to inadequate nutrition and/or primary health care).

FOR LOCAL WIC AGENCIES

(866) 44NJWIC

**For the Department of Health
and Senior Services
See Pages 9 and 10**

DENTAL ASSISTANCE

New Jersey Foundation of Dentistry for Persons with Disabilities, Donated Dental Services

PO Box 2117

Edison, NJ 08818

Essex, Union, Hudson, Bergen, Passaic, Morris,
and Sussex Counties:

Telephone: (888) 995-0055

(732) 549-8506

FAX: (732) 549-8907

All other counties:

Telephone: (800) 829-4619

(732) 549-8909

FAX: (732) 549-8907

www.nfdh.org

University of Medicine & Dentistry of New Jersey (UMDNJ), New Jersey Dental School Clinic

110 Bergen Street, PO Box 1709

Newark, NJ 07101

Telephone: (973) 972-4242

Matheny Center of Medicine & Dentistry

PO Box 339

Peapack, NJ 07977

Telephone: (908) 234-0011

(888) 917-1222

PHARMACEUTICAL ASSISTANCE

The Department of Health and Senior Services offers, to qualified individuals, programs which provide financial assistance for prescription medicines and certain pharmacy items.

For information about applying for Pharmaceutical Assistance to the Aged and Disabled (PAAD) or Senior Gold, contact your county's NJ EASE program (see page 21), your local pharmacy, or the Department of Health and Senior Services.

Department of Health and Senior Services Call Center (800) 792-9745 (609) 588-7048

For information about the AIDS Drug Distribution Program (ADDP), call (877) 613-4533

Rx4NJ

Many pharmaceutical companies have Patient Assistance Programs to assist consumers who have limited income and are without health insurance which covers the cost of medications. Rx4NJ is a no-cost service which connects consumers to these programs.

(888) 793-6765

www.rx4nj.org

The New Jersey Motor Vehicle Commission (MVC) provides a discount on the cost of vehicle registration to PAAD and Lifeline recipients. In order to receive this discount, the recipient must provide a current Lifeline or PAAD eligibility card at the time of registration.

For more information, contact the MVC at
(888) 486-3339

HEALTHCARE RESOURCES ON THE WEB

The Patient Advocate Foundation

www.patientadvocate.org

America's Health Together

www.healthtogether.org

Medicare Interactive

www.medicareinteractive.org

Center for Ethics and Advocacy in Healthcare

www.healthcare-ethics.org

Patients are Powerful

www.patientsarepowerful.org

NOTES:

Medicare is a health insurance program, administered by the Center for Medicare and Medicaid Services (CMS), for people 65 years of age or older, certain younger people with disabilities, and people with End-Stage Renal Disease.

Medicare coverage is divided into three parts; Part A, Part B, and Part D. Part A helps to pay for care in hospitals, skilled nursing facilities, and hospice care. Part B helps pay for doctors, outpatient hospital care, and some other services not covered under Part A. Part D provides prescriptions coverage. Please direct specific questions to your carrier.

MEDICARE CONTACTS

Center for Medicare and Medicaid Services (CMS)

26 Federal Plaza Room, 38th Floor

New York, NY 10278

Telephone: (212) 616-2205

FAX: (212) 264-6189

<http://cms.hhs.gov>

For Medicare information:

www.medicare.gov

800-MEDICARE (633-4227)

NEW JERSEY CARRIERS AND PARTNERS

State Health Insurance and Assistance Program (SHIP)

Telephone: (800) 792-8820

(609) 943-3437

FAX: (609) 943-4011

New Jersey Hospice and Palliative Care

Organization (908) 233-0060

NEW JERSEY STATE GOVERNMENT CONTACTS

State Insurance Department (609) 292-5360

State Medical Assistance Office (609) 588-2600

Long Term Care Ombudsman (877) 582-6995

FEDERAL GOVERNMENT CONTACTS

Center for Disease Control and Prevention (CDCP)

(800) 311-3435

www.cdc.gov

Department of Veterans Affairs (DVA)

(800) 827-1000

TDD: (800) 829-4833

www.va.gov

Health Resources and Services Administration

(HRSA) (888) 275-4772

TDD: (877) 489-4772

www.hrsa.gov

Office on Civil Rights

(800) 368-1019

TDD: (800) 537-7697

www.hhs.gov/ocr/

Office of the Inspector General

(800) 869-4499 TDD: (800) 377-4950

www.usdoj.gov/oig

Railroad Retirement Board

(800) 808-0772

TDD: (312) 751-4701

www.rrb.gov

MEDICARE COVERAGE AT A GLANCE

Part A: Medically necessary care in hospitals, skilled nursing facilities, hospice, and some home health care

Part B: Doctor visits, preventive care, laboratory and x-ray services, durable medical equipment, hospital outpatient services, home health care, and ambulance service

Part D: Coverage for some medically approved pharmaceuticals

The New Jersey Medicaid Program, administered by the DHS Division of Medical Assistance and Health Services, covers certain medical and health care services for individuals who meet established eligibility standards.

MEDICAL ASSISTANCE CUSTOMER CENTERS

Atlantic / Cape May / Cumberland Counties

(856) 690-5208

Bergen / Passaic Counties

(973) 977-4077

Burlington / Mercer Counties

(856) 787-3855

Camden / Gloucester / Salem Counties

(856) 614-2870

Essex County

(973) 648-3700

Hudson County

(201) 217-7100

Monmouth / Ocean Counties

(732) 761-3600

Morris / Sussex / Warren / Hunterdon / Somerset Counties

(973) 631-6440

Middlesex / Union Counties

(732) 777-6977

MEDICAID HOME AND COMMUNITY-BASED WAIVERS

Medicaid provides unique services to persons with a variety of disabilities through home and community-based waiver programs. These include the Community Resources for Persons with Disabilities Waiver (CRPD) for people with severe medical conditions, the AIDS Community Care Alternatives Program (ACCAP) and the Traumatic Brain Injury (TBI) Waiver for persons age 21 - 65 with acquired brain injury. Contact the Division of Disability Services for information on services and eligibility requirements.

DIVISION OF DISABILITY SERVICES
(609) 588-2620 or (888) 285-3036

ADDITIONAL MEDICAID WAIVER PROGRAMS

The Department of Health and Senior Services administers the Community Care for the Elderly and Disabled Program (CCPED) and the Enhanced Community Options (ECO) for eligible individuals.

DIVISION OF AGING AND COMMUNITY SERVICES

Telephone: (609) 943-4060

COMMUNITY CHOICE OPTIONS

Telephone: (877) 856-0877

The Community Choice Options program is designed to select appropriate short-term Medicaid Nursing Facility residents, provide them with choices of community-based alternatives, and coordinate their discharge. This program encourages those individuals capable of living in the community to do so. Consumers are identified, encouraged to consider alternative housing with the necessary support services, and assisted as they make the transition from a nursing facility to community housing.

NJ FAMILY CARE

Telephone: (800) 701-0710

NJ Family Care is a special program for people who are not eligible for the traditional Medicaid program, but who cannot afford needed health care. To qualify, a person must meet the disability definition of the Social Security Administration and fall within specific income limits. Applications are made through the county Boards of Social Service.

For a list of the
County Boards of Social Service, See Page 19
To report Medicaid fraud: 877-55-FRAUD

MEDICAID AT A GLANCE
MEDICAID SERVICES MAY INCLUDE:

- Certified Nurse Practitioner/Clinical Nurse Specialist Services
- Chiropractic Services
- Dental Services
- Early and Periodic Screen, Diagnosis, and Treatment (under age 21 only)
- Family Planning Services
- HealthStart Maternity and Pediatric Care Services
- Home Care Services
- Hospice Services
- Inpatient and Outpatient Hospital Services
- Laboratory and Radiological Services
- Medical Day Care Services
- Medical Supplies and Equipment
- Nursing Facility Services
- Optometric Services and Optical Appliances
- Pharmaceutical Services
- Physician Services
- Podiatric Services
- Prosthetic and Orthotic Devices and Hearing Aids
- Psychological and Mental Health Services
- Rehabilitative Services
- Medical Transportation Services

MEDICAID WAIVERS AT A GLANCE

DEPARTMENT OF HUMAN SERVICES WAIVERS (see pages 1 and 2)

 TBI Waiver

 ACCAP Waiver

 CRPD Waiver

Division of Disability Services: (609) 588-2620 or (888) 285-3036

 DDD Community Care Waiver

Division of Developmental Disabilities: (609) 987-0814 (609) 987-2176

DEPARTMENT OF HEALTH AND SENIOR SERVICES

 Assisted Living
Alternative Family Care Waiver

 ECO

 CCPED Waiver

**Office of Community Support and AAA Administration:
(609) 943-4060**

Medicaid waivers include expanded Medicaid services to maintain individuals who require facility-level of care in the community. Individual waivers have disability-specific services included in their service packages. Please note that waivers have clinical and financial eligibility criteria, which must be met prior to enrollment.

**SUPPLEMENTAL SECURITY INCOME**

Supplemental Security Income (SSI) is a Federal program established for the aged and people with disabilities. The program provides a monthly stipend. The federal government administers SSI through the Social Security Administration. People over 65 and people with disabilities, including children, may be eligible for SSI payments, and will receive NJ Medicaid automatically. Application is made through any Social Security office. Parents or guardians may apply on behalf of children under 18.

SOCIAL SECURITY DISABILITY INSURANCE

The Social Security Disability Insurance (SSDI) program pays benefits to disabled workers and their families. To be eligible for SSDI, you must be disabled and must have earned a minimum number of credits from work covered under Social Security. The required number of credits varies depending on your age at the time you became disabled.

SOCIAL SECURITY ADMINISTRATION
(800) 772-1213 TDD: (800) 325-0778
www.ssa.gov

CATASTROPHIC ILLNESS IN CHILDREN RELIEF FUND

The Catastrophic Illness in Children Relief Fund was created to provide financial assistance for families whose children have experienced an illness or condition which is not fully covered by a state or federal program, or by insurance, and have unpaid medical bills. Families annually may reapply for assistance.

Families that have lived in New Jersey for at least three months immediately preceding the date of application may be eligible if they have incurred health care expenses that exceed 10 percent of the family's income (plus 15 percent of any income over \$100,000). The child must have been 21 years old or younger when the medical bills were incurred. Please contact the office for program information and an application.

CATASTROPHIC ILLNESS IN CHILDREN RELIEF FUND COMMISSION

PO Box 728, Trenton, NJ 08625-0728
Telephone: (609) 292-0600
Family Information Line: (800) 335-FUND

UTILITY ASSISTANCE**LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)**
1-800-510-3102

LIHEAP helps to pay heating and cooling bills.

NJ LIFELINE CREDIT PROGRAM
1-800-792-9745

NJ Lifeline is a yearly credit for your electric or gas bill. An individual must be 65 years old, or be a disabled adult at least 18 years old who is receiving Social Security Disability benefits. Recipients of Supplemental Security Income (SSI) do not need to apply-the Lifeline benefit is included in the monthly SSI check.

NJ SHARES 1-866-NJSHARES (657-4273)

NJ SHARES helps to pay electric and gas bills. This benefit can help if you experience a financial emergency and cannot pay your energy bill. To apply, contact a local NJ SHARES Intake Agency using the toll-free number above.

UNIVERSAL SERVICE FUND (USF)
1-866-240-1347

The Universal Service Fund (USF) program helps eligible low income households pay electric and natural gas service. The goal of the USF program is to ensure that eligible New Jersey utility customers only have to pay an affordable portion of their household income for energy cost. Under USF, eligible households would pay no more than 6% of their annual income for their natural gas and electric service combined. USF recipients must reside at the address provided on their utility account, and USF benefits will only be offered to the person/head of household listed on the utility account.

Board of Public Utilities
(973) 648-2026

AUTO INSURANCE ASSISTANCE**DOLLAR-A-DAY AUTO INSURANCE**
1-800-652-2471

The Dollar-A-Day policy is available to New Jersey drivers who are currently enrolled in Medicaid with hospitalization. It covers emergency treatment immediately following an accident, and treatment of serious brain and spinal cord injuries up to \$250,000. It also provides a death benefit of \$10,000. The cost is \$365 per year.



The New Jersey Early Intervention System receives state and federal funds through Part C of the Individuals with Disabilities Education Act. The ultimate goal is for children to maximize their potential to lead full, productive lives with their families and within their own communities.

New Jersey's Early Intervention System is a coordinated effort among the New Jersey Department of Health and Senior Services, the New Jersey Department of Human Services, the New Jersey Department of Education and the New Jersey Developmental Disabilities Council. A State Interagency Coordinating Council, appointed by the governor, advises and assists the Department of Health and Senior Services as lead agency in the development and implementation of early intervention for infants and toddlers with developmental delays or disabilities, and their families. Services are available to children, birth to three, in every county.

ELIGIBILITY

Each child's eligibility is determined by a multidisciplinary team, which includes the child's parents. If the child is not eligible for early intervention, recommendations may be made for referral to other appropriate resources. If the child is eligible, as determined by a medical diagnosis or developmental evaluation, an Individualized Family Service Plan (IFSP) to meet the needs of the child and the family will be developed by the team.

CRITERIA

- developmental delay of 25 percent in two or more developmental areas (cognitive; physical, including gross motor, fine motor, vision and hearing; communication, social/emotional or adaptive); or
- developmental delay of 33 percent in one developmental area; or
- a medically diagnosed physical or mental condition that has a high probability of resulting in developmental delay.

ACCESSING SERVICES

The county-based Special Child Health Services' Case Management Units are the system points of entry into the early intervention system. With family consent, anyone may call to make a referral. A service coordinator will be assigned to work with the family. The service coordinator will arrange evaluation for eligibility at no cost to the family.

Please see Pages 37 for a list of SCHS Case Management Units

REGIONAL COLLABORATIVES

The Regional Early Intervention Collaboratives (REICs) are independent, non-profit corporations established to provide a community-based, culturally competent and consumer-driven early intervention system. The collaboratives are responsible for conducting assessments to identify regional needs; developing plans to address the needs; understanding and supporting family preferences, needs and quality of life; and actively involving families and community in every aspect of system development. Contact the regional collaboratives for general information about early intervention or if you experience difficulty obtaining services.

REGIONAL EARLY INTERVENTION COLLABORATIVES (REIC)

Southern Regional Early Intervention Collaborative

Winslow Professional Building

339 South Route 73, Suite 6

Berlin, NJ 08009

Telephone: (856) 768-6747

FAX: (856) 768-7608

www.njeis.org/snjreic/

(Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester and Salem Counties)

Family Link Regional Early Intervention Collaborative

2333 Morris Avenue, Suite A-20 (2nd Floor)

Union, NJ 07083

Telephone: (908) 964-5303

FAX: (908) 964-6091

www.njeis.org/familylink/

(Essex, Morris, Sussex, Union and Warren Counties)

Central New Jersey Maternal and Child Health Consortium Regional Early Intervention Collaborative

Central New Jersey Maternal and Child Health Consortium

2 King Arthur Court, Suite B

New Brunswick, NJ 08902

Telephone: (732) 937-5437

FAX: (732) 937-5540

www.cnjmchc.org

(Hunterdon, Mercer, Middlesex, Monmouth, Ocean, & Somerset Counties)

Northeast Regional Early Intervention Collaborative

65 Willowbrook Boulevard, 2nd Floor

Wayne, NJ 07470

Telephone: (973) 256-8484

FAX: (973) 256-1233

(Bergen, Hudson and Passaic Counties)

www.nreic.org

Early Intervention System

PO Box 364 • Trenton, NJ 08625-0364

Telephone: (609) 777-7734 FAX: (609) 292-0296



The Individuals with Disabilities Education Act guarantees children with disabilities, ages 3 to 21, the right to a free, appropriate public education delivered in the least restrictive environment. The New Jersey Department of Education administers state and federally funded aid programs for more than 1.3 million public and private elementary and secondary school children, and is responsible for ensuring that local schools comply with state and federal laws and regulations.

SPECIAL EDUCATION PROGRAMS

The Office of Special Education Programs, under the jurisdiction of the Division of Student Services, is responsible for the provision of special education and related services.

Office of Special Education Programs
 PO Box 500, 100 Riverview Plaza
 Trenton, NJ 08625-0500
 Telephone: (609) 292-0147
 FAX: (609) 984-8422
www.nj.gov/njded/specialed/

CHILD STUDY TEAMS

A child study team consists of a school psychologist, a learning disability teacher-consultant and a school social worker. For children age three to five, the child study team includes a speech correctionist or speech-language specialist. The child study team, with consent of the child's parents, evaluates the child and determines his or her eligibility for special education services.

Upon completion of the evaluation and prior to placement in special education, an Individualized Education Program, with stated goals and objectives, is written with the participation of the parents. According to New Jersey Administrative Code, a full continuum of alternative placements shall be available to meet the needs of children with educational disabilities.

LEARNING RESOURCE CENTERS

Learning Resource Centers are funded through the Individuals with Disabilities Education Act, Part B Funds. The centers provide research reports, curriculum guides, books, videos and audio tapes, as well as training and in-service workshops, for parents and educators of students with disabilities.

Please See List on Page 12

HEAD START

Project Head Start is a Federally funded pre-school program for children. Head Start provides a program of comprehensive developmental services based on the needs of the individual child, the child's family and community. Head Start serves children with disabilities in a mainstream environment.

For Local Head Start Programs:

(609) 984-5321

NEW JERSEY HIGHER EDUCATION STUDENT ASSISTANCE AUTHORITY (HESAA)

HESAA provides New Jersey students and families with the financial and informational resources for students to pursue their education beyond high school.

Telephone: (800) 792-8670
www.hesaa.org

COUNTY SUPERVISORS OF CHILD STUDY			
Atlantic	(609) 625-0004	Middlesex	(732) 249-2900
Bergen	(201) 336-6875	Monmouth	(732) 431-7823
Burlington	(609) 265-5938	Morris	(973) 285-8336
Camden	(856) 401-2400	Ocean	(732) 929-2078
Cape May	(609) 465-1282	Passaic	(973) 569-2110
Cumberland	(856) 453-0422	Salem	(856) 935-7510 Ex. 8431
Essex	(973) 395-4677	Somerset	(908) 541-5700
Gloucester	(856) 468-6500	Sussex	(973) 579-6996
Hudson	(201) 319-3850	Union	(908) 654-9867
Hunterdon	(908) 788-1414	Warren	(908) 475-6327
Mercer	(609) 588-5873		



Resources for employment and training vary, depending on the individual's skill level and employability. Services for people with disabilities include vocational evaluation and assessment, training, counseling, education, job placement assistance, supported employment and support for entrepreneurs with disabilities.

VOCATIONAL REHABILITATION

The Division of Vocational Rehabilitation Services (DVRS), within the Department of Labor and Workforce Development, provides services to individuals of employable age with disabilities through 18 district offices. Eligibility generally is based on the presence of a mental or physical disability that is an obstacle to employment, and a reasonable expectation that the division's services will help the individual become employable.

Vocational rehabilitation counselors work with the individuals and their families to develop and carry out a plan for training and placement. If financial need is established, the division will purchase other rehabilitative services from private providers, such as further evaluation or counseling, training at a vocational center or technical school and on-the-job training.

DIVISION OF VOCATIONAL REHABILITATION SERVICES (DVRS)

PO Box 398, 135 East State Street
Trenton, NJ 08625-0398

Telephone: (609) 292-5987
TTY: (609) 292-2919
FAX: (609) 292-8347

www.wnjp.in.state.nj.us

DISTRICT OFFICES

DVRS ATLANTIC OFFICE

2 South Main Street, Suite 2
Pleasantville, NJ 08232
Telephone: (609) 813-3933
TTY: (609) 813-3958
FAX: (609) 813-3959

DVRS BERGEN OFFICE

60 State Street, 2nd Floor
Hackensack, NJ 07601-5471
Telephone: (201) 996-8970
TTY: (201) 487-6348
FAX: (201) 996-8880

DVRS BURLINGTON OFFICE

795 Woodlane Road, Suite 201
Westampton, NJ 08060
Telephone: (609) 518-3948
TTY: (609) 518-3957
FAX: (609) 518-3956

DVRS CAMDEN OFFICE

2600 Mt. Ephraim Avenue, Suite 103
Camden, NJ 08104-3290
Telephone: (856) 614-2500
TTY: (856) 614-2504
FAX: (856) 614-2538

DVRS CAPE MAY OFFICE

3810 New Jersey Avenue
Wildwood, NJ 08260
Telephone: (609) 523-0330
TTY: (609) 523-4221
FAX: (609) 523-0212

DVRS CUMBERLAND/SALEM OFFICE

40 East Broad Street, Suite 204
Bridgeton, NJ 08302-2881
Telephone: (856) 453-3888
TTY: (856) 453-3923
FAX: (856) 453-3909

DVRS ESSEX OFFICE

990 Broad Street, 2nd Floor
Newark, NJ 07102
Telephone: (973) 648-3494
TTY: (973) 648-2733
FAX: (973) 648-3902

DVRS GLOUCESTER OFFICE

215 Crown Point Road, Suite 200
Thorofare, NJ 08086-2153
Telephone: (856) 384-3730
TTY: (856) 384-3778
FAX: (856) 384-3777

DVRS HUDSON OFFICE

438 Summit Avenue, 6th Floor
Jersey City, NJ 07306-3187
Telephone: (201) 217-7180
TTY: (201) 217-7290
FAX: (201) 217-7287

DVRS MERCER OFFICE

Labor Station Plaza, PO Box 959
28 Yard Avenue,
Trenton, NJ 08625-0959
Telephone: (609) 292-2940
TTY: (609) 984-1568
FAX: (609) 984-3553

DVRS MIDDLESEX OFFICE

506 Jersey Ave, PO Box 2672
 New Brunswick, NJ 08903
 Telephone: (732) 937-6300
 FAX: (732) 937 6358
 TTY: (732) 545-8147

DVRS OCEAN OFFICE

1027 Hooper Avenue, Bldg. 6, 3rd Fl.
 Toms River, NJ 08753-2225
 Telephone: (732) 505-2310
 TTY: (732) 505-2319
 FAX: (732) 505-2317

DVRS SUSSEX/WARREN OFFICE

223-A Stiger Street, Suite A
 Hackettstown, NJ 07840-1217
 Telephone: (908) 852-4110
 TTY: (908) 852-0213
 FAX: (908) 813-9745

DVRS MONMOUTH OFFICE

60 Taylor Avenue
 Neptune, NJ 07753-4844
 Telephone: (732) 775-1799
 TTY: (732) 775-1711
 FAX: (732) 775-1666

DVRS PASSAIC OFFICE

370 Broadway, Room 305
 Paterson, NJ 07501-2195
 Telephone: (973) 977-4285
 TTY: (973) 523-1474
 FAX: (973) 279-5895

DVRS UNION OFFICE

65 Jefferson Avenue, 4th Floor
 Elizabeth, NJ 07201-2306
 Telephone: (908) 820-3112
 TTY: (908) 820-3132
 FAX: (908) 965-2976

DVRS MORRIS OFFICE

7 Sussex Avenue, 2nd Floor
 Morristown, NJ 07960-3886
 Telephone: (973) 631-6304
 TTY: (973) 539-3665
 FAX: (973) 631-6309

DVRS SOMERSET/HUNTERDON OFFICE








75 Veterans Memorial Drive East
 Suite 101
 Somerville, NJ 08876-2952
 Telephone: (908) 704-3030
 TTY: (732) 545-8147
 FAX: (908) 704-3476

CBVI OFFICES

For New Jersey residents with blindness or visual impairment, the DHS Commission for the Blind and Visually Impaired (CBVI) provides comprehensive employment services which include vocational evaluation, counseling, guidance and training, and job placement. For a list of CBVI offices, go to Page 6.

ONE-STOP CAREER CENTERS

The cornerstone of New Jersey's workforce investment system are the One-Stop Career Centers. One-Stop Career Centers throughout the state offer a wide range of tools to help people, including military veterans, those who are 55+, and individuals with disabilities, find a new job or career. All services are free of charge to help New Jersey's workers:

-  Find a job
-  Strengthen job-search skills
-  Get training
-  Improve reading and basic skills
-  Network your way to a job
-  Use labor market information to make career decisions
-  Start a business

To connect with your local One-Stop Career Center, call:

(877) 872-5627

TICKET TO WORK AND WORK INCENTIVES IMPROVEMENT ACT

Social Security Disability Insurance and Supplemental Security Income (SSI) disability beneficiaries will receive a "Ticket" that they may be able to obtain vocational rehabilitation (VR), employment or other support services from an approved provider of their choice. The Ticket program is voluntary. The law includes several enhancements to Medicaid and Medicare. For information, call (866) 871-7867.

The law also created a new Medicaid buy-in project to provide medical assistance to workers with impairments who are able to work. The law also extends Medicare coverage for people with disabilities who return to work.

**For Information on WorkAbility,
Call (888) 285-3036**

SELF-EMPLOYMENT

The New Jersey Division of Vocational Rehabilitation Services has developed a common policy and regulations regarding self-employment as a work option for people with disabilities. Individuals with an interest in becoming self-employed should present this option to their vocational rehabilitation counselor. If a solid business plan is put together, there may be capital investment available for a variety of start-up needs.

Eligible clients of the Commission for the Blind and Visually Impaired can obtain capital to start and manage businesses through the Commission's Business Enterprise Program. Support primarily consists of training in business management and assistance in establishing vending locations. However, assistance for other business venture is possible. A solid business plan is required.

Self-Employment Initiative

Division of Vocational Rehabilitation Services

Telephone: (609) 292-5987

FAX: (609) 292-8347

SMALL BUSINESSES

The Disability Enterprise Program offers second-tier loans for small businesses owned by persons with a disability, businesses that are targeting employment for people with a disability and nonprofit corporations starting for-profit operations. Collateral is usually required. Assistance in preparing the application is provided.

The Disability Enterprise Program

New Jersey Community Capital

Telephone: (609) 989-7766

FAX: (609) 393-9401

www.newjerseycommunitycapital.com

PLAN TO ACHIEVE SELF-SUPPORT (PASS)

The Social Security Administration has adopted a series of work incentives with a Plan to Achieve Self-Support (PASS), including the retention of benefits while starting a business. Individuals receiving SSI may be able to acquire additional capital for small business start-up through a PASS. A business plan is required. Contact a PASS specialist at your local social security office.

PASS Proposals Social Security Administration

Telephone: (800) 772-1213 TDD: (800) 325-0778

www.ssa.gov

TECHNICAL ASSISTANCE

Assistance for entrepreneurs with disabilities is available in the form of financing, business plan preparation, marketing assistance, PASS assistance, or general help in locating information or resources for business start-up or expansion.

New Jersey Commerce, Economic Growth, and Tourism Commission

Small Business Development Centers

Telephone: (800) 432-1565

www.njsbdc.com

Service Core of Retired Executives (SCORE)

Telephone: (973) 645-3982

FAX: (973) 645-2375

www.score.org

Small Business Development Center

Rutgers Graduate School of Management

Telephone: (973) 353-1927

Business Resources on the Web

Disabled Businessperson's Association

www.disabledbusiness.com/

US Small Business Administration

www.sba.gov

US Office of Disability Employment Policy

www.dol.gov/odep

TICKET TO WORK

The Ticket to Work and Self-Sufficiency Program is the centerpiece of legislation signed by former U.S. President Clinton on December 17, 1999 under the Ticket to Work and Work Incentives Improvement Act of 1999. It is a nationwide initiative designed to bring major positive change to the lives of individuals with disabilities.

This comprehensive national initiative is also designed to assist people with the training and support they need to go to work by increasing their choices. SSA beneficiaries with disabilities can find employment, vocational rehabilitation (VR) and other support services from public and private providers.

Telephone: (866) YOUR TIC TTY: (866) TDD-2WORK
www.ssa.gov/work www.yourtickettowork.com

NJ WINS (NEW JERSEY WORK INCENTIVE NETWORK SUPPORT)




New Jersey WINS is a statewide joint Benefits Planning Assistance and Outreach (BPAO) project funded by the U.S. Social Security Administration. It provides New Jersey residents who receive Social Security Disability Insurance (SSDI), Supplemental Security Income (SSI), or Medicaid benefits with cost-free information and technical assistance to make choices about accepting employment or increasing work hours.

Telephone: (877) 659-4672
www.njwins.org

NJ WORKABILITY

The WorkAbility program offers people with disabilities who are working, and whose income would otherwise make them ineligible for Medicaid, the opportunity to pay a small premium and receive full NJ Medicaid coverage. People with disabilities who are employed between the age of 16 to 64 can qualify for the program with annual gross earned income up to \$51,852.

Eligibility Criteria

-  Must be between the ages of 16-64
-  Must be working (full or part time) and have proof of employment.
-  Must have been determined “disabled” by the Social Security Administration OR the Disability Review Team at the Division of Medical Assistance & Health Services

Unearned Income

- ✓ \$851.00 per month (single) ✓ \$1,441.00 per month (couple)

Note: Social Security Disability benefit may be disregarded for unearned income

Earned Income (Individual)

- ✓ \$51,852 per year (gross income) ✓ \$4,321 per month (gross income)

Eligible Couple

- ✓ \$69,252 per year (gross income) ✓ \$5,771 per month (gross income)

Liquid Assets:

- ✓ \$20,000 for an individual ✓ \$30,000 for a couple (where both are eligible)

Note: Assets do not include the primary home, car (used for work or medical transportation), 401K retirement account.

Division of Disability Services

Telephone: (888) 285-3036 TTY: (609) 292-1210 FAX: (609) 292-1233 www.njworkability.nj.gov



HOUSING PROGRAMS

The New Jersey Department of Community Affairs administers the federal Section 8 voucher program and a variety of housing programs for low-income families, women, persons with disabilities and aged persons. Services include rental assistance, including the federal, and emergency shelter grants and homelessness prevention. The department also administers the Community Services Block Grant and Weatherization programs, as well as the Handicapped Person Recreational Opportunity Grants.

The Division of Housing contains elements that administer programs of rental assistance, housing rehabilitation, relocation assistance, family self-sufficiency, emergency shelter grants and homelessness prevention.

The Division assists local groups to sponsor low- and moderate-income housing, through programs that preserve, rehabilitate and expand the housing supply for low and moderate income families.

The Division also provides administrative grants to nonprofit organizations that are involved in the production of affordable housing. In addition, the Division runs a fellowship program through which graduate students in architecture and engineering work with nonprofit housing agencies.

DIVISION OF HOUSING

Family Self-Sufficiency Program,
Transitional Housing Program
(609) 633-6284

Housing Assistance
(609) 633-6303

Homelessness Prevention Program
(609) 633-6266
(866) 889-6270

Homeless Shelter Program
(609) 633-6251

Section 8 Housing Voucher Program
Rental Assistance Program
(609) 292-4080

PUBLIC HOUSING AUTHORITIES

Asbury Park Housing Authority	732-774-2660
Atlantic City Housing Authority	609-344-1107
Bayonne Housing Authority	201-339-8700
Belmar Housing Authority	732-681-1795
Bergen County Housing Authority	201-569-7454
Berkeley Housing Authority	732-269-2312
Beverly Housing Authority	609-387-0250
Bloomfield Township Housing Authority	973-680-4000
Boonton Housing Authority	973-335-0846
Brick Housing Authority	732-920-9400
Bridgeton Housing Authority	856-451-4454
Buena Housing Authority	856-697-4852
Burlington City Housing Authority	609-386-0246
Camden Housing Authority	856-968-2700
Cape May City Housing Authority	609-884-8703
Carteret Housing Authority	732-541-6800
Cherry Hill Housing Authority	856-661-4744
Cliffside Park Housing Authority	201-941-0655
Clifton Housing Agency	973-470-5846
Collaborative Support Programs of NJ	732-780-1175
Collingswood Housing Authority	856-854-1077
Dover Housing Authority	973-361-9444
East Orange Housing Authority	973-678-0250
Edgewater Housing Authority	201-943-6000
Edison Housing Authority	732-549-3301
Elizabeth Housing Authority	908-965-2400
Englewood Housing Authority	201-871-3451
Florence Housing Authority	609-499-0575
Fort Lee Housing Authority	201-947-7400
Franklin Township Housing Authority	732-545-9430
Freehold Housing Authority	732-462-2421
Garfield Housing Authority	973-340-4170
Glassboro Housing Authority	856-881-5211
Gloucester County Housing Authority	856-845-4959
Gloucester Township Housing Authority	856-227-5077
Guttenberg Housing Authority	201-861-0900
Hackensack Housing Authority	201-342-4280
Haddon Housing Authority	856-854-3700
Hamilton Township Housing Authority	609-890-3675

Harrison Housing Authority973-483-1488
 Highland Park Housing Authority732-572-4420
 Highlands Housing Authority732-872-2022
 Hightstown Housing Authority609-448-2268
 Hoboken Housing Authority201-798-0370
 Hunterdon County Housing Authority908-788-1336
 Irvington Housing Authority973-375-1551
 Jersey City Housing Authority201-547-6600
 Keansburg Housing Authority732-787-6151
 Lakewood Housing Authority732-364-1300
 Linden Housing Authority908-298-3820
 Lodi Housing Authority973-470-3650
 Long Branch Housing Authority732-222-3747
 Madison Housing Authority973-377-0258
 Middlesex County732-745-3025
 Middletown Housing Authority732-671-4477
 Millville Housing Authority856-825-8860
 Monmouth County Housing Agency732-431-6028
 Montclair Housing Authority973-744-1400
 Morris County Housing Authority973-540-0389
 Morristown Housing Authority973-538-6343
 Neptune Housing Authority732-774-7692
 New Brunswick Housing Authority732-745-0514
 Newark Housing Authority973-430-2430
 Newton Housing Authority973-383-5191
 Ocean City Housing Authority609-399-1062
 Old Bridge Housing Authority732-721-5600
 Orange City Housing Authority973-675-1250
 Passaic County Housing Public Agency973-881-4369
 Passaic Housing Authority973-365-6330
 Paterson Housing Authority973-345-5980
 Penns Grove Housing Authority609-299-6495
 Pennsauken Housing Authority856-663-0514
 Perth Amboy Housing Authority732-826-3110
 Phillipsburg Division of Community Development908-454-5500 x371
 Phillipsburg Housing Authority908-859-0122
 Plainfield Housing Authority908-769-6335
 Pleasantville Housing Authority609-646-3023
 Princeton Housing Authority609-924-3448
 Rahway Housing Authority732-499-0066
 Red Bank Housing Authority732-741-1808
 Salem Housing Authority856-935-5022
 Sayerville Housing Authority732-721-8044
 Sea Isle City Housing Authority609-263-4461
 Secaucus Housing Authority201-867-2957

Somerville Housing Authority908-725-2300
 South Amboy Housing Authority732-721-1831
 Summit Housing Authority908-273-6413
 Trenton Housing Authority609-278-5000
 Union City Housing Authority201-864-1515
 Union County Housing Authority732-382-8100
 Union Township Housing Authority973-761-0059
 Vineland Housing Authority856-691-4099
 Warren County Housing Authority908-475-3989
 Weehawken Housing Authority201-348-4188
 West New York Housing Authority201-868-6100
 West Orange Housing Agency973-325-4107
 Wildwood Housing Authority609-729-0220
 Woodbridge Housing Authority732-634-2750

NEW JERSEY HOUSING AND MORTGAGE FINANCE AGENCY (NJHMFA)

The main goal of the New Jersey Housing and Mortgage Finance Agency is to encourage the production of affordable housing for all New Jersey citizens. Its Community Development Division administers several programs targeted to people with special needs. For information about low-income or special needs home ownership programs, call the NJHMFA.

Telephone: 800-NJ-HOUSE (800-654-6873)

See Page 2
 New Jersey Housing Resource Center
www.njhousing.gov

Housing Resources on the Web
 HUD Disabilities Web Hub
www.hud.gov/groups/disabilities.cfm
 Center for Universal Design
www.design.ncsu.edu/cud/

**PERSONAL ASSISTANCE SERVICES PROGRAM (PASP)**

PASP is a supplemental, self-directing program that provides routine, non-medical assistance to adults ages 18 – 65 with a permanent physical disability, who are employed, involved in community volunteer work or attending school. Personal assistants help with tasks such as light housekeeping, bathing, dressing, meal preparation, shopping, driving or using public transportation. The number of hours a person receives depends on individual need up to 40 hours per week.

PERSONAL ASSISTANCE SERVICES PROGRAM (PASP)

Division of Disability Services

Telephone: (888) 285-3036 or (609) 292-7800

COUNTY PERSONAL ASSISTANCE SERVICES PROGRAM COORDINATORS

Atlantic County	(609) 645-7700
Bergen County	(201) 336-6504
Burlington County	(609) 265-5223
Camden County	(856) 858-2970
Cape May County	(609) 886-6200
Cumberland County	(856) 825-8707
Essex County	(973) 621-4824
Gloucester County	(856) 384-6840
Hudson County	(201) 339-2500
Hunterdon County	(908) 788-1300
Mercer County	(609) 989-6459
Middlesex County	(732) 745-2587
Monmouth County	(732) 571-6232
Morris County	(973) 285-6865
Ocean County	(732) 505-3779
Passaic County	(973) 569-4077
Salem County	(856) 935-7510
Somerset County	(908) 704-6350
Sussex County	(973) 579-0570
Union County	(908) 527-4845
Warren County	(908) 813-8292

For Caregiver Assistance
(800) 792-8820

MEDICAID PERSONAL CARE ASSISTANT SERVICE (PCA)

Personal Care Assistant Service (PCA) is a statewide service provided by the New Jersey Medicaid Program to people eligible for Medicaid services in the community. The purpose of personal care is to accommodate long-term chronic or maintenance health care as opposed to short-term skilled care as is provided under Medicaid's home health program. PCA services are health-related tasks done by qualified staff in a medically eligible beneficiary's home or workplace. They include assistance with activities of daily living and household duties essential to the individual's health and comfort. For Information contact the Division of Disability Services (888) 285-3036 or (609) 588-2620. (See Page 1)

HOME CARE ASSOCIATIONS

Home Care Association of New Jersey
14 Washington Road, Suite 211
Princeton Junction, NJ 08550-1030
Telephone: (609) 275-6100
FAX: (609) 936-9349
www.homecarenj.org

Home Health Services and Staffing Association of New Jersey
42 Milton Drive, Manchester, NJ 08759-6089
Telephone: (732) 323-0500
FAX: (732) 323-9257

New Jersey Hospital Association
760 Alexander Road, PO Box 1
Princeton, NJ 08543
Telephone: (609) 275-4000
FAX: (609) 275-4005
www.njha.com

Rewarding Work

To learn about employment opportunities to provide support to individuals with disabilities of all ages:
(888) 444-1616 www.rewardingwork.org/nj

CAREGIVER RESOURCES FROM THE WEB

NJEASE for Caregivers
www.caregovernj.nj.gov

National Family Caregivers Association
www.nfcacares.org

Family Caregiver Alliance
www.caregiver.org

The Family Village
www.familyvillage.wisc.edu/general/care-givers.html

American Health Care Association
www.ahca.org

WellSpouse Foundation
www.wellspouse.org

**NEW JERSEY TRANSIT**

New Jersey Transit provides commuter services through more than 150 bus routes and 11 rail lines in New Jersey and into New York and Pennsylvania. Lift-equipped and kneeling buses, as well as accessible rail stations, are important elements of New Jersey Transit's services to people with disabilities. Access Link is a service for those who are not able to use a regular fixed-route bus.

New Jersey Transit also provides a reduced fare program for senior citizens and people with disabilities.

New Jersey Transit

One Penn Plaza East

Newark, NJ 07105

www.njtransit.com

Customer Service: (800) 772-2222

TTY: (800) 772-2287

NJ Transit ADA Services (973) 491-7385

ACCESS LINK

Access Link is NJ Transit's paratransit service required by the Americans with Disabilities Act of 1990. Access Link provides people with disabilities paratransit service comparable to the local bus service. This service is specifically for people whose disability prevents them from using existing local bus service.

Access Link: (800) 955-ADA1 (2321)

TTY: (800) 955-6765

REDUCED FARE PROGRAM

Special rates are available for senior citizens 62 years of age or older and people with disabilities. Personal assistants ride for free when proper identification is presented by the person with a disability. You don't need to be a New Jersey resident to be eligible for the program. You can ride on NJ TRANSIT buses and trains at the reduced rate. Many private bus companies operating in the state also participate in the program. For more information please contact NJ Transit.

Reduced Fare Program (973) 378-6401

OUT OF STATE ACCESSIBLE TRANSIT SERVICES**SEPTA-Pennsylvania**

Customer Services: (215) 580-7800

TDD: (215) 580-7853

Customized Community Transportation Paratransit service (215) 580-7145

www.septa.com

MTA-New York

Access-A-Ride: (646) 252-5252

TDD: (646) 252-5104

<http://mta.info/nyct/paratran/guide.htm>

COUNTY PARA-TRANSPORTATION

Each of the 21 counties in New Jersey provides county-based paratransit service for senior citizens and people with disabilities. The following contact numbers are resources for current information on local paratransit services including hours of operation, reservation procedures, fees (if any), priorities for services, consumer representation on advisory committees, etc.

COUNTY PARA-TRANSIT CONTACTS

Atlantic County	(609) 645-5910
Bergen County	(201) 368-5955
Burlington County	(609) 265-5109
Camden County	(856) 456-3344
Cape May County	(609) 889-3700
Cumberland County	(856) 691-7799
Essex County	(973) 678-1300
Gloucester County	(856) 401-7650
Hudson County	(201) 271-4307
Hunterdon County.....	(800) 842-0531
Mercer County	(609) 530-1971
Middlesex County.....	(800) 221-3520
Monmouth County.....	(732) 431-6480
Morris County.....	(973) 366-9378
Ocean County	(877) 929-2082
Passaic County	(973) 305-5756
Salem County.....	(856) 935-7510
Somerset County.....	(908) 231-7115
Sussex County.....	(973) 579-0480
Union County.....	(908) 241-8300
Warren County	(908) 454-4044

AMTRAK-OFFICE OF AMTRAK ACCESS

Telephone: (800) USA-RAIL (800-872-7245)

TDD/TTY: (800) 523-6590

www.amtrak.com

GREYHOUND CUSTOMERS WITH DISABILITIES TRAVEL ASSISTANCE LINE

Telephone: (800) 752-4841

TTY: (800) 345-3109

www.greyhound.com

Greyhound ADA Compliance Office

(800) 755-2357

**OFFICE OF THE CHILD ADVOCATE**

The Office of the Child Advocate investigates, reviews, monitors or evaluates all State agencies and service providers, and responds to allegations of child abuse and neglect, to ensure the safety of children. A 24-hour hotline is established to respond to complaints regarding the Division of Youth and Family Services.

OFFICE OF THE CHILD ADVOCATE

PO Box 092
Trenton, NJ 08625
Telephone: (609) 984-1188
FAX: (609) 292-1433
www.childadvocate.state.nj.us

DIVISION OF YOUTH AND FAMILY SERVICES

The Division of Youth and Family Services (DYFS) is New Jersey's child protection/child welfare agency. Its mission is to protect children, support families, ensure permanency for children, and prevent violence and family disruption. DYFS is responsible for investigating allegations of child abuse and neglect and if necessary arranging for the child's protection and the family's treatment. District offices handle referrals and investigations statewide.

DIVISION OF YOUTH AND FAMILY SERVICES (DYFS)

PO Box 717
Trenton, NJ 08625-0717
Telephone: (609) 292-6920 (800) 331-3937
FAX: (609) 984-0507

OFFICE OF CHILD ABUSE PREVENTION**THE NEW JERSEY TASK FORCE ON CHILD ABUSE AND NEGLECT**

PO Box 711
Trenton, NJ 08625-0700
Telephone: (609) 292-0888
FAX: (609) 633-2926

SAFE HAVEN

(877) 839-2339

Safe Haven operates an infant protection hotline for distressed parents who wish to surrender an unwanted infant anonymously at a police station or hospital emergency room with no fear of arrest or prosecution. The child must be less than 30 days old and must not have been abused or neglected.

www.njsafehaven.org

CHILD CARE ASSISTANCE**OFFICE OF EARLY CARE AND EDUCATION****DEPARTMENT OF HUMAN SERVICES**

PO Box 700
Trenton, NJ 08625
Telephone: (609) 984-5321

NEW JERSEY CHILD CARE HELPLINE

(800) 3-DAY-CARE (329-2273)

Callers can obtain the telephone number of their local Child Care Resource and Referral System to get information about registered family day care providers and other child care services in their area. Caregivers can also learn how to become a registered family day care provider.

CHILD CARE RESOURCE AND REFERRAL CENTERS

The CCR&Rs are centralized locations in each county that provide child care resources, referral, training and technical assistance. Child Care Health Consultant Coordinators provide consultation, education and training about the health and safety needs of children in child care. For additional information, contact your local Child Care Resource and Referral Center (CCR&R).

Atlantic	(609) 646-1180
Bergen	(201) 336-7150
Burlington.....	(609) 261-9222
Camden.....	(856) 374-6376
Cape May	(609) 886-5164
Cumberland	(856) 451-6330
Essex.....	(973) 297-1114
Gloucester.....	(856) 582-8282
Hudson	(201) 451-8888
Hunterdon.....	(908) 782-8183
Mercer	(609) 989-7770
Middlesex	(732) 324-4357
Monmouth	(732) 918-9901
Morris.....	(973) 398-1730
Ocean.....	(732) 905-6363
Passaic	(973) 684-1904
Salem.....	(856) 935-7739
Somerset.....	(908) 927-0869
Sussex.....	(973) 383-3461
Union.....	(973) 923-1433
Warren	(908) 454-1078

For the Department of Children and Families
See Page 14

DIVISION OF CHILD BEHAVIORAL HEALTH SERVICES

The Division of Child Behavioral Health Services is an integrated system of care within the Department of Human Services designed to help children with emotional and behavioral disturbances and their families. The Contracted Systems Administrator (CSA) creates a virtual single point of processing that registers, tracks and coordinates care for children who are screened into the system at any level. For more information contact:

ValueOptions (877) 652-7624
3705 Quarkerbridge Rd., Suite 116
Hamilton Township, NJ 08618

KINSHIP NAVIGATOR/KINSHIP CARE

(877) 816-3211

The Kinship Navigator/Kinship Care is a program for

people who have taken on the responsibility of caring for their relatives' children. It is an information and referral program established to help relatives navigate their way through the various governmental systems to find the local supports they need, including support groups, cash assistance, medical coverage, housing assistance, child care resources, and respite services.

CHILD ABUSE HOTLINE
(877) NJABUSE / (800) 835-5510 (TTY)

DYFS ACTION LINE
(800) 331-DYFS

For Early Intervention Services
See Pages 43 and 44

SIGNS OF CHILD ABUSE

Child abuse is harm to, or neglect of, a child by another person, whether adult or child. Child abuse happens in all cultural, ethnic, and income groups. Child abuse can be physical, emotional, verbal, sexual, or through neglect. Abuse may cause serious injury to the child and may even result in death.

Signs of possible abuse include:

Physical Abuse

- Unexplained or repeated injuries such as welts, bruises, or burns
- Injuries that are in the shape of an object (belt buckle, electric cord, etc.)
- Injuries not likely to happen given the age or ability of the child. For example, broken bones in a child too young to walk or climb
- Disagreement between the child's and the parent's explanation of the injury
- Unreasonable explanation of the injury.
- Obvious neglect of the child (dirty, undernourished, inappropriate clothes for the weather, lack of medical or dental care)
- Fearful behavior

Emotional and Verbal Abuse

- Aggressive or withdrawn behavior
- Shying away from physical contact
- Afraid to go home with parents or adults

Sexual Abuse

- Child tells you he/she was sexually mistreated
- Child has physical signs such as:
 - difficulty in walking or sitting
 - stained or bloody underwear
 - genital or rectal pain, itching, swelling,
 - bruises or other injuries in the genital or rectal area redness, or discharge
- Child has behavioral and emotional signs such as:
 - difficulty eating or sleeping
 - soiling or wetting pants or bed after being potty trained
 - acting like a much younger child
 - excessive crying or sadness
 - withdrawing from activities and others
 - talking about or acting out sexual acts beyond normal sex play for age

Reproduced from the Center for Disease Control's [Guide to Intentional Injuries](#)

APPENDIX 1: NEW JERSEY HANDICAPPED PARKING LAWS



State statute enables law enforcement officers to enforce restrictions in properly marked handicapped spaces on both Public and Private property.

Mandated \$250 fine for the first offense of parking in a restricted space without special identification. For subsequent offenses, a fine of at least \$250 and up to 90 days of community service.

No penalty shall be imposed for overtime parking on any vehicle which had either a placard or wheelchair symbol license plates, unless the vehicle has been parked in the same location for more than 24 hours. This shall apply when the placard or plated is used by either the driver or passenger in of the vehicle.

USE OF HANDICAPPED PARKING PLACARD OR PLATES

Handicapped Parking Placards or Plates may be used by:

- Drivers with disabilities who meet the criteria below
- Non-disabled drivers who are transporting persons who meet the criteria below
- Plates or placard must be accompanied by the companion MVC ID card

QUALIFICATIONS FOR A HANDICAPPED PARKING PLACARD OR PLATES

To qualify for a placard or plates, you must:

- Have lost the use of one or more limb
- Be permanently disabled and be unable to move without the use of an assistive device
- Have your mobility limited as certified by a physician

**NEW JERSEY MOTOR
VEHICLE COMMISSION**
(609) 292-6500 (888) 486-3339
www.state.nj.us/mvc

Remember, even if you have a disabled parking placard or plates, parking in the access aisles is still illegal. Access aisles are the striped areas adjacent to disabled parking spaces.

The Division of Disability Services publishes a Guide to Handicapped Parking. Call (888) 285-3036 to obtain a copy.

APPENDIX 2: SPECIAL NEEDS ADOPTION AND FOSTER CARE

NEW JERSEY SUBSIDIZED ADOPTION PROGRAM

Many children are waiting for loving homes. The NJ Subsidized Adoption Program offers financial assistance to suitable prospective adoptive parents who seek to adopt certain children.

CHILDREN WAITING FOR ADOPTION:

- Are older, or of a race or ethnic group for which adoptive homes are not readily available;
- May have a significant disability;
- May need medical treatment or special services, equipment or training;
- May be part of a group of siblings who should be kept together;
- May be over five years old, living with a foster family for at least 12 months.

SUBSIDIES TO ADOPTIVE FAMILIES:

- A monthly payment which to help parents meet daily expenses for the child until the age of 18.
- Payment covering the legal fees related to the adoption.

- Medicaid coverage for the child to assist with any condition that is not covered by the family's insurance.
- A special subsidy for a specific medical, health or equipment need.

REQUIREMENTS OF ADOPTIVE FAMILIES

- Must be at least 18 years old and 10 year older than the child to be adopted
- Must be able to raise the child in a moral environment
- Must be a New Jersey resident, or reside in a state with a cooperative agreement
- Must be in good physical health, and able to provide for the child's day to day needs
- Must be financially able to support the needs and care of the adopted child

For Information
1-800-99 ADOPT www.NJAdopt.org
1-877-NJFOSTER www.njfoστεrcare.org



APPENDIX 3: PEOPLE FIRST LANGUAGE



Every person is made up of many characteristics and few want to be identified only by their ability to play tennis or by their love for fried onions or by the mole that's on their face. Those are just parts of us.



In speaking or writing, remember that children or adults with disabilities are like everyone else except they happen to have a disability. Therefore, here are a few tips for improving your language related to disabilities:



- Emphasize abilities, not limitations.
- Do not label people as part of a disability group don't say "the disabled", say "people with disabilities."

- Don't give excessive praise or attention to a person with a disability; don't patronize them.
- Choice and independence are important; let the person do or speak for him/herself as much as possible; if addressing an adult, say Bill instead of Billy.
- A disability is a functional limitation that interferes with a person's ability to walk, hear, talk, learn, etc; use handicap to describe a situation or barrier imposed by society, the environment or oneself.

**It is the Individual First,
Then the Disability**

Say...

child with a disability
person with Cerebral Palsy
person who is deaf or hard of hearing
person with mental retardation
person with epilepsy or person with seizure disorder
person who had...
without speech, nonverbal
developmental delay
emotional disorder, or mental illness
uses a wheelchair
with Down syndrome
has a learning disability
non-disabled
has a physical disability
congenital disability
condition
seizures
cleft lip
mobility impaired
medically involved, or has chronic illness
paralyzed
of short stature

Instead of...

disabled or handicapped person
palsied, or C.P., or spastic
deaf and dumb
retarded
epileptic
afflicted, suffers from, victim
mute, or dumb
slow
crazy or insane
confined to a wheelchair
Mongoloid
is learning disabled
normal, healthy
crippled
birth defect
disease
fits
hare lip
lame
sickly
invalid or paralytic
dwarf or midget

1991, PACER Center, Inc. 4826 Chicago Ave. S., Mpls. MN 55417-1098; (612). Reprinted from PACER's Early Childhood Connection (June 1989) and Pacesetter (September 1989) Used with Permission

APPENDIX 4: ADDICTION RESOURCES



GOVERNOR'S COUNCIL ON ALCOHOLISM AND SUBSTANCE ABUSE

Governor's Council on Alcoholism and Substance Abuse was created to coordinate statewide services involving alcoholism and drug abuse. It also is the funding source for the Municipal Alliance Program.

Governor's Council on Alcoholism and Substance Abuse

PO Box 345
Trenton, NJ 08625
Telephone: (609) 777-0526
FAX: (609) 777-0535
www.state.nj.us/treasury/gcada

Alcoholics Anonymous

South Jersey Intergroup: (856) 486-4446
Cape Atlantic Intergroup: (609) 641-8855
Central Jersey Intergroup: (609) 298-7795
Intergroup of Northern NJ: (908) 687-8566
www.alcoholics-anonymous.org

NJ Addictions Hotline
(800) 238-2333
www.njdrughotline.org

For the Division of Addiction Services
See Page 8

AL-ANON Adult Children & Family Group ALA-TEEN

North Jersey: (973) 744-8686
South Jersey: (856) 547-0855
www.nj-al-anon.org

Gamblers Anonymous

(877) 994-2465
www.gamblersanonymous.org

Narcotics Anonymous

(800) 992-0401
(732) 933-0462
www.na.org

NAR-ANON Family Group

(800) 238-2333
www.naranonofnj.org

Nicotine Anonymous

(631) 665-0527
www.nicotine-anonymous.org

Roads 2 Recovery

(888) 322-1918
www.cpofnj.org

National Alcohol and Substance Abuse Information Center

(800) 784-6776

APPENDIX 5: SERVICE ANIMALS

The Americans with Disabilities Act defines a service animal as any guide dog, signal dog, or other animal individually trained to provide assistance to an individual with a disability.

Under the Americans with Disabilities Act (ADA) and the New Jersey Law Against Discrimination (NJLAD), a place of public accommodation cannot refuse admittance of a service animal when it is accompanying a person with a disability. The ADA/NJLAD requires that places of public accommodation (which include privately-owned businesses that serve the public) allow people with disabilities to bring service animals into any area in which customers are generally allowed.

The ADA/NJLAD does not require that an animal be certified or have special identification, but it is not inappropriate for a business to ask if an animal which does not have an identifying vest or a special harness is a service animal rather than a pet. The business may not, however, insist on proof of certification before permitting admittance of a service animal accompanying a person with the disability.

It is a violation of the ADA/NJLAD for a business to charge a cleaning or maintenance fee when a person with a disability has brought a service animal into the place of business. However, the owner of the animal has sole responsibility for its behavior and may be charged for any damages the animal causes as long as the business has a policy of charging non-disabled customers for damages that they cause. Likewise, it is not a violation of the ADA/NJLAD to exclude a service animal from a place of public accommodation if the animal behaves in a loud, threatening, or out of control manner, creating a substantial disturbance or posing a direct threat to the safety of others.

APPENDIX 6: Disaster Preparedness Checklist for People with Disabilities



The following list is intended to provide suggestions for disaster preparedness planning that may be taken by individuals with disabilities:

Self-Networks

- Discuss your disability and needs with relatives and friends.
- Develop a network of people who know your needs and location, who will be able to assist you or alert emergency personnel on your behalf. Do not depend on only one person.

Medical Equipment and Supplies

- Evaluate equipment for repairs and obtain and keep spare parts.
- Order the full allotment of supplies that your insurance allows such as protective briefs, leg bags, suction tubing, hearing aid batteries etc. Stockpile unused items.
- Assemble a first aid kit. It should include: sterile adhesive bandages in assorted sizes, assorted sizes of safety pins, cleansing agents/soaps, latex gloves (2 pairs), 4-6 sterile gauze pads, (2-inch and 4-inch), three triangular bandages, non-prescription drugs, three rolls each of 2 and 3 inch sterile roller bandages, scissors, tweezers, needle, moistened towelettes, antiseptic, thermometer, two tongue depressors, and tube of petroleum jelly or other lubricant.

Medications and Medical Needs

- Create a list of current prescriptions, names and dosages. Remember to update this list as needed.
- Keep a list of the names, addresses, and telephone numbers of doctors and pharmacists.
- Prepare a detailed description of your medical regimen and personal care needs.
- Order a full 30-day supply of necessary medications. Check with your insurance carrier.

Telecommunications

- Consider a cellular phone. Make sure the battery and any extra batteries are kept fully charged.
- Prearrange alternative methods to reach family, friends, or personal care attendants if ordinary communications are disrupted.

Personal Assistant Care

- Consider checking into a nursing home or hospital if a disaster is anticipated. Staff will always be available to meet personal care needs. Also, back up generators will be operating to assist people who use power wheelchairs and/or ventilators.
- Contact your personal care attendant provider to discuss disaster preparedness, and maintain a list of phone numbers of those who can assist in obtaining personal care for you.

Food and Water

- Two quarts of water per person are needed for drinking daily.
- Two quarts of water per person are needed for food preparation and sanitation daily.
- Keep a supply of canned, dehydrated, and no-cook foods.
- Keep cases of nutrients available for tube feeding.
- Keep foods for special dietary needs such as diabetic and high caloric diets.

Service Animals

- The animal should always wear an identification tag with all necessary contact information.
- Keep shots and medical records current and service animal ID numbers available.
- Your animal will need plenty of food and water, kept in sturdy storage containers.
- Consider large capacity self-feeders and water dispensers.
- Keep contact information on your service animal's veterinarian available.
- Check with your local emergency management officials for companion animal procedures in emergency shelters.

APPENDIX 6: Disaster Preparedness (continued)



Power

- ___ Extended power outages may affect ventilators, heating and/or cooling units, which may be a matter of life or death for some people with disabilities.
- ___ Investigate emergency contingency plans in your building/community/municipality.
- ___ Explore care facilities, especially if you use a ventilator or have other complex medical needs.
- ___ Consider staying with friends or family out of your area if you anticipate possible power outages, especially if you have medical equipment that is dependent upon power.
- ___ Contact your local fire department and Red Cross for information and registration of people with disabilities.

Oxygen

- ___ Buildings where oxygen is kept must display an “Oxygen in Use” emblem.
- ___ Oxygen must be kept in containers specifically manufactured for that purpose.
- ___ Alert emergency response staff to the use of oxygen.
- ___ Oxygen is flammable, so avoid sparks and flame. Demand that people not smoke near an oxygen container.

Miscellaneous

- ___ Keep battery operated flashlights and/or lanterns with lots of extra batteries.
- ___ Blankets and warm clothes should be packed in an emergency.
- ___ Keep the gas tank in your car full.
- ___ Have a battery powered radio and extra batteries on hand.
- ___ Keep ample cash on hand. ATMs and banks may not function during power outages.
- ___ Have a non-electric can opener.
- ___ Keep a supply of assorted plastic bags.

For more information on developing an individualized disaster preparedness plan, or for current information on Homeland Security Advisory System recommendations, contact:

The American Red Cross

www.redcross.org
(866) GET-INFO (438-4636)

The Federal Emergency Management Agency (FEMA)

www.fema.gov
(800) 621-FEMA (3362)

US Department of Homeland Security

www.ready.gov

Disability Preparedness Resource Center

www.disabilitypreparedness.gov

New Jersey Homeland Security

www.njhomelandsecurity.gov

Residential Oxygen Emblems Program

The Division of Fire Safety distributes free of charge emblems to be displayed by all residents. These emblems will inform all emergency response personnel of an oxygen hazard or disabled occupant needing assistance. Oxygen in use emblems are mandated by NJ state law. For additional information, contact the Division of Fire Safety.

Division of Fire Safety

Office of the State Fire Marshal
Contractor Certification and Emblems Unit
PO Box 809
Trenton, NJ 08625
Telephone: (609) 324-8485

It is unlawful to evict an oxygen-user from a rental property, solely of the basis of oxygen use, as long as the oxygen is stored and used appropriately. Questions can be directed to the Division of Fire Safety

APPENDIX 7: TRAVELING WITH A DISABILITY

Air Carrier Access Rules (see page 35) lift many restrictions that formerly discriminated against passengers with disabilities, and all carriers are now required to have a Complaints Resolution Officer (CRO) immediately available to resolve disputes between carriers and passengers with disabilities. While airlines may not require passengers with disabilities to provide advance notice of their disability or intent to travel (except in some very specific circumstances), doing so may in some cases help to avoid inconvenience. The following is a list of suggestions for air travelers with disabilities:

PHYSICAL DISABILITY

- Ask the screener for assistance with your mobility aid and carry items.
- Let the screener know your level of ability and your need for physical assistance.
- Inform the screener about any special equipment or devices that you are using and where this equipment is located on your body.
- Ensure that all bags hanging from, or carried on, your wheelchair are put on the X-ray belt.
- Ask the screener to reunite you with your carry items and assistive devices after screening.
- Request assistance with removing your shoes when additional screening is necessary.

HEARING DISABILITY

- Ask the screener to write the information down or to look directly at you and repeat the information.

VISUAL DISABILITY

- Ask the screener to explain the security process to you step by step and to let you know where the metal detector is located.
- Ask the screener to let you know when you will be going through the metal detector, and when there are obstacles that you will need to avoid.
- Ask the screener to find someone to escort you through the security process.
- Ask the screener to perform a hand inspection of equipment to prevent damage, and to direct you toward your gate once the screening has been completed.

HIDDEN DISABILITY

- Advise screeners that you have a disability and may need some assistance, or need to move slower.
- Offer suggestions to screeners on the best way to approach you during a pat-down inspection.
- Notify the screener if you need to sit down before and/or during the screening process.

TRAVELING WITH MEDICAL SUPPLIES/DEVICES

- Notify the screener that you are carrying medical supplies with you
- Medications must be properly marked with a professionally printed label identifying the medication or manufacturer's name or pharmaceutical label.
- Notify screeners if you are using any surgically implanted medical device (i.e. insulin pumps, prosthetics, artificial joints).
- Advise screeners if you are experiencing low blood sugar and are in need of medical assistance.
- Pacemaker users may wish to carry a Pacemaker Identification Card (ID).
- Crutches, canes and walkers will need to go through the X-ray machine. The screener will perform a hand inspection of your equipment if it cannot fit through the X-ray machine. You can ask for a private screening for the inspection of your prosthetic device or body brace.
- Notify screeners if you need assistance, such as a chair or someone to assist you during the inspection of your prosthetic devices or body braces.
- Tools and appliances used to put on or take off prosthetic devices must be screened.

TRAVELING WITH SERVICE ANIMALS

- Carry appropriate identification. Identification may include: cards or documentation, presence of a harness or markings on the tags. Service animals and their harnesses or vests are subject to inspection.
- Advise the screener how you and your animal can go through the metal detector as a team with the leash and/or harness. If necessary, remind the screener that you should not be separated from your animal.

For more information on traveling by air with a disability, contact:

Federal Aviation Administration
www.faa.gov

Transportation Security Administration
www.tsa.gov

Department of Homeland Security
www.ready.gov

APPENDIX 8: FAMOUS ADA CASES



BRAGDON V. ABBOTT (1998)

The Supreme Court found that, even when HIV has not progressed to AIDS, it still constitutes a disability, as the virus significantly impairs the life activity of reproduction.

PENNSYLVANIA DEPARTMENT OF CORRECTIONS V. YESKEY (1998)

The Court ruled that state prisons must comply with Title II of the ADA, as they are public entities.



WRIGHT V. UNIVERSAL MARITIME SERVICE CORP (1998)

The Supreme Court ruled that a general arbitration clause in a collective bargaining agreement does not require an employee to use the arbitration procedure for alleged ADA violation.

ALBERTSONS, INC. V. KIRKINGBURG (1999)

The Supreme Court held that circumstances mitigating the determination of disability include not only devices and medications, but also an individual's ability to compensate for their impairment.



CLEVELAND V. POLICY MANAGEMENT SYSTEMS (1999)

The Supreme Court ruled that pursuing and/or receiving Social Security Disability Insurance benefits does not automatically prevent an individual from pursuing an ADA claim, nor do such SSDI benefits presume against the recipient's ADA success.

MURPHY V. UNITED PARCEL SERVICE (1999)

The Court found that a UPS worker's high blood pressure did not significantly limit his life activities when the worker was medicated, and that he was, therefore, not disabled.

OLMSTEAD V. L.C. (1999)

The Supreme Court ruled that to stop or to avoid discriminatory activity, the state may place people with disabilities in community settings rather than in institutions, when the state's treatment professionals find the placement appropriate, the affected person is not against the shift from an institutional to a community setting, and the placement can be reasonably accommodated.

SUTTON V. UNITED AIRLINES (1999)

The Supreme Court found that determination of disability must include measures that might mitigate a disability, such as, in this case, eyeglasses for those with visual impairments.

EEOC V. WAFFLE HOUSE, INC. (2002)

The court ruled that a private arbitration agreement between an individual and that individual's employer does not prevent the EEOC from filing a court action in its own name and recovering monetary damages for the individual.

LANE V. TENNESSEE (2004)

The Court ruled that courthouses must adhere to Title II of the Americans with Disabilities Act - which guarantees access to public facilities and services - and that individuals may sue states for failing to provide access to courts.

SPECTOR V. NORWEGIAN CRUISE LINE (2004)

The Supreme Court ruled that foreign run and owned cruise ships serving US ports must comply with the public accommodations requirements of the American with Disabilities Act.

ADA Case Information on the Web

Olmstead Resource Center www.ilru.org/html/projects/olmstead/index.html

US Supreme Court Homepage www.supremecourtus.gov

On The Docket-Northwestern University <http://docket.medill.northwestern.edu>

APPENDIX 9: HOTLINES & TOLL FREE NUMBERS



ASSISTIVE TECHNOLOGY ADVOCACY CENTER
800-DIAL-TEC

DIVISION OF DEAF AND HARD OF HEARING
800-792-8339

DIVISION OF DISABILITY SERVICES
888-285-3036

DEVELOPMENTAL DISABILITIES COUNCIL
800-216-1199

NJ EASE
877-222-3737

FOOD STAMPS (DIVISION OF FAMILY DEVELOPMENT HOTLINE)
800-792-9773

NJ DISASTER MENTAL HEALTH HELPLINE AND NJ MENTAL HEALTH CARES
866-202-HELP
TTY: 877-294-HELP

SENIOR INFORMATION LINE
800-792-8820

SAFE HAVEN FOR INFANTS
877-839-2339

DIVISION OF FAMILY DEVELOPMENT
800-792-9773

DIVISION OF MENTAL HEALTH SERVICES
800-382-6717

FOSTER CARE INFORMATION
877-NJ-FOSTER

MEDICAID FRAUD AND ABUSE HOTLINE
888-937-2835

NJ FAMILYCARE
800-701-0710

GOOD NEIGHBORS, COMMUNITY LIVING FOR PEOPLE WITH DISABILITIES
877-DHS-LINE

CHILDREN AND FAMILY SERVICES
Adoption (NJ-DYFS)
800-99-ADOPT

Child Abuse-report (NJ-DYFS)
877-NJABUSE

Citizen's Action Line (NJ-DYFS)
800-331-3937

SIDS Alliance/First Candle
800-221-7437

ValueOptions
877-652-7624

Domestic Violence
800-572-7233
TTY: 888-252-7233

Family Help Line
800-THE KIDS

Foster Care
877-NJ FOSTER

Victim/Witness Hotline
800-242-0804

Women's Referral Center
800-322-8092

NJ TASK FORCE ON CHILD ABUSE AND NEGLECT

- **Task Force on Child Abuse and Neglect**
609-292-0888
- **Parents Anonymous**
800-THE KIDS

HEALTH AND WELLNESS
AIDS and STD Hotline
800-624-2377

NJ Addictions Hotline
800-238-2333

Cancer Information
800-422-6237

Office of Inspector General- (NJ)
866-633-6585

Health Facilities Complaints
800-792-9770

Health Information (DHSS)
800-367-6543

PAAD/Lifeline Program
800-792-9745

HOUSING
Housing and Mortgage Finance Agency
800-654-6873

HOUSING AND URBAN DEVELOPMENT, DEPARTMENT OF (HUD)

- **Support Service Center**
800-697-6967
- **Fair Housing Best Practices Task Force**
800-800-5029

MEDICAID
800-356-1561

MEDICARE
800-MEDICARE

APPENDIX 10: TTY/TDD CONVERSATION ETIQUETTE



A TTY (teletypewriter) or TDD (Telecommunication Device for the Deaf) is a device which allows individuals who are deaf or hard of hearing to communicate through the telephone system by typing messages to other individuals with TTYs, or to a relay system which provides operators who can read the typed message to an individual who is listening through a voice telephone. When calling a TTY user, it is appropriate to allow at least 10 rings to give the deaf or hard of hearing person enough time to see the flashing light.

Below are common abbreviations which are used to speed up communication:

GA: When you talk with another person by TTY, you type while the other person reads. When you want the other person to respond, type GA for “Go ahead.”

GA OR SK: To say goodbye, type GA OR SK. This gives the other person a chance to say any last words before ending the conversation.

SKSK: Type SKSK to end the conversation.

Q: Some people prefer to type Q instead of a question mark because it saves time and is easier to type.

You can use punctuation marks such as commas and periods, although many people choose to omit them. You may also abbreviate words, such as:

GA	go ahead	MTG	meeting	R	are
SK	stop keying	NBR	number	SHD	should
CD	could	OIC	oh, I see	THX	thanks
CUL	see you later	OPR	operator	TMW	tomorrow
CUZ	because	PLS	please	U	you
HD	hold	Q	question mark	UR	your

To reach NJ Relay, dial 711

GLOSSARY

A

Accessible: Usable to an individual with a disability

Accommodation: An adjustment, alteration, or addition to an environment, a situation, or a piece of equipment which enables a person with a disability to utilize it in a manner equivalent to that of a person without a disability

Acquired Immune Deficiency Syndrome (AIDS):

A defect of the immune system caused by the blood-borne HIV virus, causing vulnerability to various infections, malignancies, and neurological diseases

Addiction: Genetically and/or psychosocially impaired ability to control the use of a substance, preoccupation with the substance, distorted perceptions about the substance, and continued use of the substance despite adverse consequences

Alzheimer’s Disease: Brain disease of unknown cause in which nerve cells in the brain die, causing progressive, irreversible deterioration of memory

and other intellectual functions, language skills, and ability to perform routine tasks

Amyotrophic Lateral Sclerosis (ALS): A progressive, degenerative disease of the motor neurons of the central nervous system, causing muscular weakness, atrophy, and spasticity. Ten percent of cases are genetic, the other ninety percent are of unknown origin

Anorexia Nervosa: Eating disorder primarily characterized by an excessive, voluntary loss of weight and refusal to maintain minimal normal body weight

Area of Refuge: Designated safe place for a person with a disability to await assistance during an emergency evacuation of a building or vessel

Arthritis: Disease of the joints and connective tissues, which can have numerous causes, creating pain, swelling, and limited range of movement

Assistive Technology: Equipment or services which increase, maintain, or improve the functional capability of an individual with a disability

GLOSSARY



Asthma: Chronic respiratory disorder characterized by episodes of coughing, wheezing, and difficulty in breathing because of inflamed and obstructed bronchial tubes. Among the triggers are allergies, chemical irritation, and/or emotional stress

Attention Deficit Disorder (ADD): Neurological disorder characterized by distractibility, forgetfulness, inability to concentrate, poor attention span, and impulsiveness

Attention Deficit/Hyperactivity Disorder (ADHD): Neurological disorder which has the same characteristics as Attention Deficit Disorder, but which also includes hyperactivity

Autism: Neurological disorder of unknown origin which generally manifests before the age of 3. Social and communication skills are impaired, and symptoms such as self-injury, aggression, voluntary repetitive body movements, intense attachment to objects, and sensory processing difficulties may be present

B

Bi-Polar Disorder: A mental disorder which is characterized by alternations between manic and depressive moods with consequent changes in thinking and behavior. Commonly called Manic-Depression

Blind: Legal blindness is regarded as visual acuity of 20/200 or less in the better eye with correction, or a field of vision no greater than 20 degrees at its widest point

Bulimia: Eating disorder characterized by episodes of binge eating, followed by compulsive purging, usually through vomiting, consumption of laxatives, and/or excessive exercise

C

Cerebral Palsy: Injury to the motor areas of the brain, at or prior to birth, resulting in a non-progressive impaired ability to control movement and posture

Chronic Fatigue Syndrome: Illness of uncertain cause characterized by fatigue, weakness, malaise, muscle pain, and lymph node swelling

Congenital: A condition which is present at birth, but which has a non-hereditary cause

Cognitive Disability: Impaired ability to think, concentrate, reason, and remember

Crohn's Disease: Condition of unknown origins, characterized by chronic painful inflammation of the intestinal tract

Cystic Fibrosis A hereditary disease which effects the respiratory system, pancreas, and sweat glands. It is characterized primarily by the excessive production of thick mucus, which results in chronic respiratory infections and impaired breathing

D

Deaf: Hearing impairment severe enough to prevent, with or without amplification, the processing of linguistic information. Specifically, a hearing deficiency above 25 db ISO in the 500-2000 frequency Hz range unaided in the better ear

Developmental Disability: Permanent cognitive and/or physical impairment, which occurs before the age of 22, and which substantially limits the individual in three or more major life activities

Diabetes: Condition characterized by abnormal blood sugar levels resulting from impaired functioning of the pancreas

Disability: A physical or mental impairment that substantially limits a major life activity, such as walking, talking, seeing, hearing, caring for oneself, breathing, learning, or working

Down's Syndrome: Congenital disorder caused by an extra 21st chromosome, which causes mental developmental disabilities and distinctive physical characteristics

E

Eating Disorder: Psychological disorder characterized by a distorted body image and a dysfunctional relationship with food, often resulting from feelings of low self-worth and powerlessness. The individual may overeat, undereat, and/or purge in an effort to self-soothe and to control body shape

Emphysema: Disease of the lungs, characterized primarily by labored and inefficient breathing, in which the air sacs (alveoli) become distended and therefore limited in their functioning

Epilepsy: Chronic condition produced by temporary changes in the electrical functioning of the brain, characterized by recurrent brief episodes of convulsive movements, alteration in consciousness, and/or sensory phenomena

GLOSSARY

F

Fetal Alcohol Spectrum Disorder: A preventable set of physical, craniofacial, mental, and neurobehavioral impairments associated with alcohol consumption by the mother during pregnancy

Fibromyalgia Disease of unknown origin characterized by the persistent presence of non-physically damaging pain that moves throughout the muscles, joints, ligaments, and tendons of the body

H

Hemiplegia Paralysis of one side of the body

Human Immunodeficiency Virus (HIV): Virus which can damage the immune system and lead to AIDS

Huntington's Disease: Genetic disease which causes a pre-programmed degeneration of brain cells. Initial symptoms, usually appearing in young to mid-adulthood, include mood swings, forgetfulness, and lack of coordination. They are followed by involuntary movements, deterioration of swallowing and speaking ability, and loss of cognitive ability

L

Learning Disability: A group of disorders which includes such conditions as dyslexia, developmental aphasia, perceptual disabilities, brain injury, and minimal brain dysfunction, which may disrupt the process of listening, speaking, reading, writing, spelling, or doing mathematical calculations

Lupus: Chronic, progressive disease of unknown cause, which is primarily characterized by scaling and ulceration of the skin. In about 10% of affected individuals, symptoms may also include inflammation of the joints and mucous membranes and disruption of kidney and nervous system function

M

Medigap: Insurance which supplements Medicare benefits by paying some of the costs and covering some of the services not covered by Medicare

Mental Retardation: Below normal intellectual functioning, causing impaired learning, social adjustment, and maturation

Multiple Chemical Sensitivity: Condition marked by a variety of symptoms, such as respiratory distress, migraines, nausea, fatigue, irritation of the

mucous membranes and/or skin, cognitive difficulties, and/or disordered sleep. The onset generally occurs in response to a major or chronic chemical exposure, then broadens to include sensitivity to common chemicals and irritants found throughout the individual's environment

Multiple Sclerosis: Disease of the central nervous system which generally has its onset in young to mid-adulthood. Degradation of the sheaths of nerves causes relapses and remissions of weakness, pain, and/or numbness in the limbs, disrupted vision, and urinary tract dysfunction. Its cause is unknown

Muscular Dystrophy: Group of genetic diseases characterized by progressive weakness and degeneration of the skeletal or voluntary muscles which control movement

O

Obsessive-Compulsive Disorder: Psychological condition, which may have a neurological basis, characterized by repetitive ideas or impulses which may be unwanted, irrational, and performed against the person's wishes

P

Paraplegia: Paralysis of the legs and the lower trunk


Parkinson's Disease: Chronic disease of the central nervous system characterized by tremors, muscular weakness and rigidity, and an unsteady gait. Symptoms are caused by a deficiency of the brain chemical dopamine, but the cause of the deterioration of the dopamine-producing nerve cells is unknown

Pervasive Developmental Disorder (PDD): Umbrella term for five neurological disorders - Autism, Asperger's Syndrome, Childhood Disintegrative Disorder, Rett's Syndrome, and PDD-Not Otherwise Specified, all of which impair social and communication skills

Post-Polio Syndrome: Array of possible symptoms which occur in about 25% of individuals who have been infected with polio. These symptoms generally manifest 20 to 40 years after the onset of the infection and after a recovery period of at least 10 years, and may include muscle pain, weakness, tics, respiratory difficulties, disordered sleep, gastrointestinal and/or swallowing problems, neuropathy, arthritis, scoliosis, and osteoporosis




GLOSSARY




Post-Traumatic Stress Disorder: Psychological condition which develops in response to an overwhelmingly traumatic event which is generally outside the range of usual human experience. Symptoms can include flashbacks, fear of dying, rage, and panic attacks

Q



Quadriplegia: Paralysis of all four limbs and the trunk. Also called tetraplegia

R



Reasonable Accommodation: Modification or adjustment to a job application process or work environment which allows a person with a disability to enjoy the same benefits and opportunities enjoyed by similarly situated people without disabilities

Reflexive Sympathetic Dystrophy (RSD): Chronic nerve disorder that generally has its onset in the body at the site of an injury, and which often spreads to other areas of the body. Characterized by burning pain, extreme sensitivity to touch, tissue swelling, and pathological changes in bone and skin

S

Schizophrenia: Brain disease of unknown cause which typically has its onset in adolescence or young adulthood. Characterized by thought disorders, delusions, and hallucinations. An affected individual may experience excessive or lack of emotional expression, as well as paranoia and disrupted interpersonal relationships. Symptoms can in some cases be managed by medication and supportive counseling

Scleroderma: Disease of unknown cause in which the dermis layer of the skin is replaced by collagen, causing toughness and discomfort. This process can also involve the heart, lungs, kidneys, and intestinal tract, interfering with the functioning of these organs

Self-Determination: The entitlement of individuals with disabilities to control their own lives, pursue self-defined goals, and participate fully in society

Service Animal: Animal trained to provide assistance to an individual with a disability

Speech to Speech (STS): Telephone relay service mandated by the Federal Communications Commission which provides translation for individuals with speech disabilities. A communication

assistant, specially trained to understand the speech of people with a wide variety of speech disabilities, listens to the speaker who has the speech disability and restates verbatim to a third party what that person has said

Spina Bifida: Congenital condition caused by the failure of the spine to close properly during the first month of pregnancy. This may result in mobility impairment, bladder/bowel problems, and/or hydrocephalus

Spinal Cord Injury: Damage to the spinal cord, which results in temporary or permanent loss of sensation, motor control, and/or bladder and bowel control

Stroke: Sudden neurological impairment caused by a hemorrhage or blood clot in the brain. Temporary or permanent loss of vision, speech, mobility, and/or consciousness may result

T

Traumatic Brain Injury: Injury to the brain which may impair cognitive or physical functioning, disturb behavior or moods, and/or produce an altered state of consciousness

Triplegia: Paralysis of three limbs

V

Visually Impaired: Vision which is no better than 20/70 with correction, but not worse than 20/200 with correction. To have less visual acuity than 20/200 with correction constitutes legal blindness

NOTES:

ABBREVIATIONS AND ACRONYMS



ACLU	American Civil Liberties Union	MS	Multiple Sclerosis
ADA	Americans with Disabilities Act	NAMI	National Alliance for the Mentally Ill
ADD	Attention Deficit Disorder	NI	Neurologically Impaired
ADHD	Attention Deficit Hyperactivity Disorder	NICHCY	National Information Center for Children and Youth with Disabilities
ADL	Activities of Daily Living	NJCFA	New Jersey Chronic Fatigue Syndrome Association
ADRC	Aging and Disability Resource Connection	NJP&A	New Jersey Protection and Advocacy (NJ)
AHCPR	Agency for Health Care Policy and Research	NOS	Not Otherwise Specified
AIDS	Acquired Immune Deficiency Syndrome	OCD	Obsessive-Compulsive Disorder
ALS	Amyotrophic Lateral Sclerosis	OIG	Office of the Inspector General (US)
APS	Adult Protective Services	OPRA	Open Public Records Act
ARC	Association for Retarded Citizens	OT	Occupational Therapy
BSS	Board of Social Services	PAAD	Pharmaceutical Assistance to the Aged and Disabled (NJ)
CAP	Consumer Assistance Program	PAIMI	Protection and Advocacy for Individuals with Mental Illness
CBVI	Commission for the Blind and Visually Impaired (NJ)	PAIR	Protection and Advocacy for Individual Rights
CDCP	Center for Disease Control and Prevention	PAP	Pharmaceutical Assistance Program
CHLP	Community Health Law Project	PASP	Personal Assistance Services Program
CIL	Center for Independent Living	PASS	Social Security Administration Plan to Achieve Self-Support
CMS	Center for Medicare and Medicaid Services	PCA	Personal Care Attendant
CNA	Certified Nursing Assistant	PDD	Pervasive Developmental Disorder
COMHCO	Coalition of Mental Health Consumers Organizations	PRO	Peer Review Organization
COSAC	Center for Outreach and Services for the Autism Community, Inc.	PT	Physical Therapy
CP	Cerebral Palsy	PTSD	Post-Traumatic Stress Disorder
DD	Developmental Disability	RHHI	Regional Home Health Intermediary
DDD	Division of Developmental Disabilities (NJ)	REIC	Regional Early Intervention Collaborative
DDS	Division of Disability Services (NJ)	RSD	Reflexive Sympathetic Dystrophy
DHS	Department of Human Services (NJ)	SCAHS	Special Child and Adult Health Services (NJ)
DHSS	Department of Health and Senior Services	SCI	Spinal Cord Injury
DOJ	Department of Justice	SCORE	Service Core of Retired Executives
DVRS	Division of Vocational Rehabilitation Services (NJ)	SHIP	State Health Insurance Assistance Program
DYFS	Division of Youth and Family Services	SILC	Statewide Independent Living Council
EEOC	Equal Employment Opportunity Commission (US)	SNAP	Special Needs Advocate for Parents
FCC	Federal Communications Commission	SPAN	Statewide Parents Advocacy Network
HI	Hearing Impaired	SSA	Social Security Administration
HIPAA	Health Insurance Portability and Accountability Act	SSDI	Social Security Disability Income
HIV	Human Immunodeficiency Virus	SSI	Supplemental Security Income
HRFA	Health Resources and Services Administration (US)	STS	Speech To Speech
HUD	Department of Housing and Urban Development (US)	TARP	Technology Assistive Resource Program
IDEA	Individuals with Disabilities Education Act	TBI	Traumatic Brain Injury
IEP	Individual Education Plan	TDD	Telecommunications Device for the Deaf
IHP	Individual Habilitation Plan	TT	Text Telephone
JTPA	Job Training Partnership Act	TTY	Teletypewriter
LAD	Law Against Discrimination (NJ)	UAP	University Affiliated Program
MD	Muscular Dystrophy	UCPA	United Cerebral Palsy Association
MDA	Muscular Dystrophy Association	VA	Veterans' Administration
MR	Mental Retardation	VI	Visually Impaired
		WIC	Supplemental Nutrition Program for Women, Infants, and Children

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